



By joining Citi Plus, you can enjoy a fully digital experience and manage most of your everyday banking activities at your fingertips in the Citi Mobile® App or online banking. Plus, if you need to deposit or withdraw cash, ATM and Cash Deposit Machines are located islandwide to serve your banking needs. Here are some of the services that are available to you and how you can access them:

Services	Channels
ATM PIN reset	Citi Mobile® App, Online Banking
Card Activation <ul style="list-style-type: none"> • Debit or ATM Cards • Credit Cards 	Citi Mobile® App, Online Banking
Credit Cards Application	Citi Mobile® App
Credit Card and Bill Payments	Citi Mobile® App, Online Banking
Credit Limit Increase	Citi Mobile® App, Online Banking
Insurance Service / Enquiries	Citi Mobile® App
Investment Service / Enquiries <ul style="list-style-type: none"> • Brokerage Account Opening • Trading of stocks, eFX 	Citi Mobile® App
Payment Transfer	Citi Mobile® App, Online Banking
Security Features <ul style="list-style-type: none"> • Authenticate transactions securely through Citi Mobile® Token and Push Notification • Reporting of Lost or Stolen Card 	Citi Mobile® App
Time Deposit Placement / Redemption	Citi Mobile® App, Online Banking
Tracking of Balances <ul style="list-style-type: none"> • Account Balance • Credit Card and Outstanding balance • Ready Credit balance 	Citi Mobile® App, Online Banking
Transaction Limit Updates	Citi Mobile® App, Online Banking
Updating of Contact Details <ul style="list-style-type: none"> • Email • Contact number • Mailing address • Passport (Citibank Online only) • Mailing Address (Citibank Online only) 	Citi Mobile® App, Online Banking
Viewing of e-Statements <ul style="list-style-type: none"> • Bank Statements • Credit Card Statements 	Citi Mobile® App, Online Banking
Cash Deposit / Withdrawal (SGD)	ATMs, Cash Deposit Machines
Cheques, Cashier's Order Deposit	Express Cheque Deposit

Need help or not sure if a service is available in the app/online banking? Just log in to Citi Mobile® App and connect with us via the in-app chat feature.