



FAQs – Important Updates to your Citi Prestige Card (Effective 1 July 2025)

	Question	Answer
Annual Fee		
1	What is the revision to my annual fee? Is there anything I would receive for paying the higher annual fee?	<p>With effect from 1 July 2025, the annual fee will be revised from S\$545.00 to S\$651.82 (inclusive of 9% GST).</p> <p>Upon card membership renewal and payment of the annual fee, you will be entitled to a renewal gift of 80,000 Citi ThankYouSM Points (equivalent to 32,000 miles). This is enhanced from 62,500 Citi ThankYouSM Points (equivalent to 25,000 miles). Additionally, you can continue to enjoy premium travel privileges, rewards, and lifestyle benefits as part of the Citi Prestige Card program.</p>
2	With the annual fee revision, do I need to top up the amount difference if I have paid for my 2025 card anniversary annual fee prior to 1 July 2025?	No, the 2025 card anniversary annual fee is applied and charged based on your annual fee statement cycle date. Only cardmembers with statement cycle dates on or after 1 July 2025 will be required to pay the revised annual fee rate.
Complimentary Airport Lounge Access		
3	What will happen to my Priority Pass TM membership with effect from 1 July 2025?	With effect from 1 July 2025, your Priority Pass TM membership will be updated to 12 complimentary lounge visits per calendar year.
4	Is there a specific time the change will take place and will this impact the usage of my lounge entitlement?	The cutover to the new program of 12 visits per calendar year will take place on 1 July 2025 over the course of the day. There will be no down time or impact to the usage of your lounge entitlement.
5	How does the revision to the complimentary Priority Pass TM	Prior to 1 July 2025, the Citi Prestige Card offered complimentary Priority Pass TM airport lounge

	airport lounge access privilege affect me?	<p>access for yourself (main cardmember) and 1 guest.</p> <p>With effect from 1 July 2025, your Priority Pass™ membership will be updated to 12 complimentary lounge visits per calendar year which you can use for yourself and your guests.</p>
6	If I have utilized the complimentary Priority Pass™ airport lounge benefit between January and 1 July 2025, what would be the balance of my remaining airport lounge visit entitlements?	Your Priority Pass™ airport lounge visit program prior to 1 July 2025 remains unchanged. From 1 July 2025, you will receive 12 complimentary airport lounge visits to use for the remainder of the calendar year.
7	Can I bring more than 1 guest with me to the Priority Pass™ airport lounge?	The 12 complimentary Priority Pass™ airport lounge visits can be used for yourself or your guests. For example, if you and 2 guests visit an airport lounge together, that will count as 3 of your 12 complimentary lounge visits.
8	What happens to the unused complimentary Priority Pass™ airport lounge visits after 31 December 2025?	Unused complimentary Priority Pass™ airport lounge visits will expire on 31 December 2025.
9	How do I check on the available complimentary Priority Pass™ airport lounge entitlements on my Priority Pass™ account?	<p>You can track your history and available complimentary Priority Pass™ airport lounge visits on the Priority Pass™ mobile app or by contacting their customer service team at https://memberhelp.prioritypass.com/en-GB/support.</p>

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