

PayNow and FAST fund transfers from Citibank Ready Credit/Power Cash/Ready Credit SmartCash/UltraCash Account temporarily suspended for further review

At Citi, we strive to provide you with the highest level of service and convenience. We have noticed that the fund transfer facilities/services through PayNow and FAST from Citibank Ready Credit /Power Cash/Ready Credit SmartCash/UltraCash Account are not functioning as effectively as we would like to. After careful consideration, we have made the decision to temporarily suspend the service until we can thoroughly evaluate and deliver a more efficient experience for you.

In the meantime, you can utilize other options available on our Citi Mobile App® or Citibank Online. Simply login to:

- Citibank Online and navigate to 'Make A Payment & Transfer'; or
- Citi Mobile® App and navigate to 'Payments'.

We sincerely apologize for any inconvenience caused and appreciate your understanding. We will notify you promptly once the service is reinstated.