



Citi PayAll – December 2021 Flash Deal Promotion (“Promotion”)
Terms and Conditions

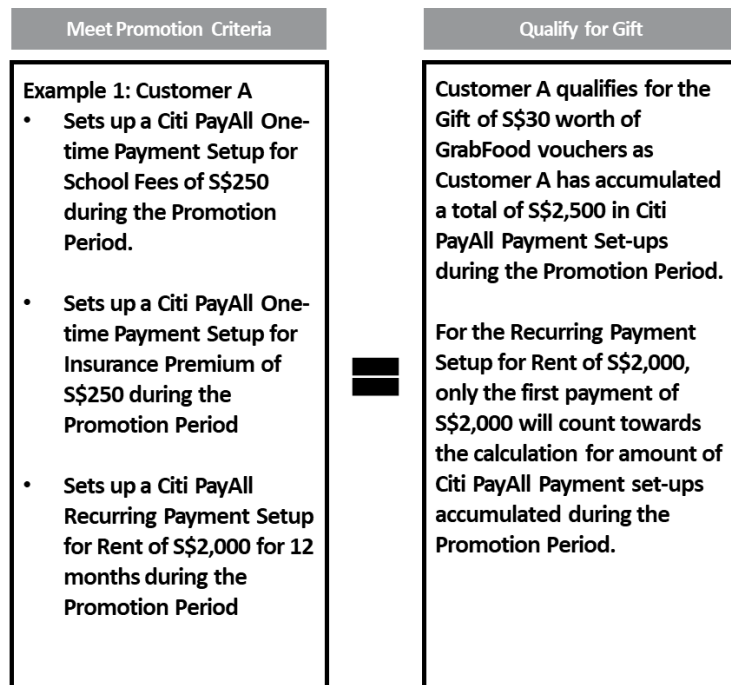
1. Definitions

- a. **“Citi” or “Citibank”** means Citibank Singapore Limited.
- b. **“Eligible Card”** refers to Credit Cards issued by Citibank as below:
 - Citi ULTIMA Card
 - Citi Prestige Card
 - Citi PremierMiles Card
 - Citi Rewards Card
 - Citi Lazada Card
 - Citi Cash Back+ Card
 - Citi Cash Back Card
- c. **“Eligible Cardmember”** refers to an individual who:
 - i. Currently holds an Eligible Card as a main cardholder; and
 - ii. Has held the Eligible Card as a main cardholder during the Promotion Period
- d. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable “Citi PayAll Service Terms and Conditions” applies, detailed copy of terms and conditions can be found [here](#).
- e. **“Promotion Period”** refers to the period from 1 December 2021, 12:00 A.M. to 31 December 2021, 11:59 P.M. The Citi PayAll Payment Set-up Date must fall within the Promotion Period in order to qualify. For the avoidance of doubt, the Citi PayAll Payment Setup Date is the date on which the payment is set up. The Citi PayAll Payment Due Date must fall before 31 December 2021. For the avoidance of doubt, the Citi PayAll Payment Due Date is the date you specify as the date by which your Payment Amount is to be paid to the Payee.
- f. **“Gift”** refers to the GrabFood promotion code with a denomination of S\$20/S\$25/S\$30 and each usage of the code is for an amount of S\$20/S\$25/S\$30. When using the code, if the purchase is less than the value of voucher (S\$20/S\$25/S\$30), no refunds of the unutilized portion of the code will be refunded to the Eligible Customer. Likewise, if the purchase when using the code is above the value of voucher (S\$20/S\$25/S\$30), the cost of the purchase in excess will be borne by the Eligible Customer. Citibank reserves the right to replace the Gift with one or more items of similar value at its reasonable discretion. The promotion code is non-exchangeable, non-transferable, not redeemable for cash, and cannot be combined with other promo codes.
- g. An Eligible Customer will only be entitled to receive one Gift per Eligible Customer for the Promotion Period.
- h. For the purposes of these terms and conditions, (i) references to one gender includes all genders and (ii) references to the plural include the singular and vice versa.

2. Campaign Mechanics (“Promotion Criteria”)

- a. An Eligible Cardmember who accumulates spend in Citi PayAll Payment Set-ups during the Promotion Period using his/her Eligible Card during the Promotion Period shall receive (as set out in the table below) the gift set out in the “Gift” column corresponding to the “Total amount in Citi PayAll Payment Set-ups accumulated during the Promotion Period” column.
- b. An Eligible Cardmember may make more than 1 Citi PayAll Payment Set-up to fulfill the Promotion Criteria.
- c. An Eligible Cardmember is only entitled to receive one Gift (regardless of whether more than 1 spend tier is met) under this promotion.

Total spend in Citi PayAll Payment Set-ups accumulated during the Promotion Period	Gift	Gift Voucher Denomination
Between S\$2,500 and S\$3,999	GrabFood Voucher worth S\$30	1 promo code (1 times usage x S\$30)
Between S\$4,000 and S\$7,999	GrabFood Voucher worth S\$50	1 promo code (2 times usage x S\$25)
S\$8,000 and above	GrabFood Voucher worth S\$120	1 promo code (6 times usage x S\$20)



Failed to meet Promotion Criteria

Example 2: Customer B

- Sets up a Citi PayAll Recurring Payment Setup for Insurance Premium of S\$2,000 for 12 months during the Promotion Period
- Sets up a Citi PayAll One-time Payment Setup for Electricity Bills of S\$250 during the Promotion Period

Does not qualify for Gift

Customer B does not qualify for the Gift as Customer B has only accumulated a total of S\$2,250 in Citi PayAll Payment Set-ups during the Promotion Period.

For the Recurring Payment Setup for Insurance Premium of S\$2,000, only the first payment of S\$2,000 will count towards the calculation for amount of Citi PayAll Payment set-ups accumulated during the Promotion Period.

3. An Eligible Customer will receive a notification sent via SMS and/or email containing redemption details of the Gift within twelve (12) weeks from the end of the Promotion Period. For the avoidance of doubt, if the Eligible Customer cancels the Citi PayAll Payment Setups prior to the completion of the respective payments, Citibank reserves the right to forfeit/clawback the Gift or debit the value of the Gift from the Eligible Card account. The Gift will be subject to additional terms and conditions of the supplier.
4. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
5. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Gift, will not be entitled to participate in the Promotion and receive the Gift on or after the date on which the Eligible Card is closed/suspended/terminated.
6. In the event that the Eligible Cardmember has met the Promotion Criteria within the Promotion Period, but cancels the Citi PayAll Payment Setups made to fulfill the Promotion Criteria prior to the completion of respective payments, or has some of his/her transactions made reversed/refunded/rejected, Citibank reserves the right to forfeit or clawback the Gift or debit the value of the Gift from the Eligible Card account.

7. Citibank reserves the right to replace the Gift with one or more items of similar value at its reasonable discretion and to terminate this Promotion, add, delete or change any of these terms and conditions at any time.
8. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
9. Citibank's decision on all matters relating to the Promotion will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Gift already sent at its discretion, exercised reasonably, in respect of any refunded, cancelled, disputed transaction or where there has been a wrongful fulfilment of Gift to an Eligible Cardholder, including debiting the value of the Gift from the Eligible Card account.
10. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
11. Citibank reserves the right at its discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

Dated November 2021