

Citi Prestige Staycation Promotion (Booking Period: 5 November 2021 to 1 December 2021)

Terms and Conditions

General Conditions

- Citi Prestige cardholders are entitled to the promotional rates on their bookings based on the selected room types at the selected hotels stated in this eDM.
- This offer is valid for bookings made during the promotion dates stated below for the respective properties.
- Offer applies to Citi Prestige main cardholders ("Cardholders") only.
- Each main Cardholder may book up to a maximum of 1 room nights per property during the campaign period.
- To qualify for the stated promotional rates:
 - All hotel stays must take place during the promotion dates stated below for the respective properties.
 - Reservation must be made using a Citi Prestige credit card and the cardholder must be presented at check-in, and for full payment upon check out.
 - Cardholders will have to present their Citi Prestige credit card upon check-in.
 - The cardholder who booked the stays must be one of the staying guests;
 - The promotion is non-transferable and not valid for stays at another hotel.
- Rates are per room, per night, based on single/double occupancy and availability at time of reservation and do not include additional per room, per night surcharges that may be imposed or applicable state/local taxes.
- All room rates will be based on the package rates provided by the hotel in this eDM and cannot be combined with any other offers or packages.
- All bookings are subject to availability and confirmation by the hotel. Availability of rooms are limited in quantity and advance reservations are needed.

The Fullerton Hotel Singapore

Offer:

- Citi Prestige cardmembers will be entitled to book a maximum of 1 room night at The Fullerton Hotel Singapore at the following rates:

Property	Room Type	Rate
The Fullerton Hotel Singapore	Quay Room	\$220 nett
	Marina Bayview Room	\$260 nett

- The package includes:
 - Complimentary daily breakfast for up to 2 adults and 2 children (below 12 years old)
 - S\$100nett nett dining credit per stay to redeem for in-room dining and à la carte menus at hotel-run F&B establishments located at The Fullerton Hotel (Subject to prevailing COVID-19 regulations during the time of stay)
 - Complimentary upgrade to the next category (subject to availability)
 - One (1) complimentary extra bed for 1 child, subject to availability (below 12 years old)
 - Children amenities including one ice cream pass, one colouring activity book and one colouring set per child per stay (below 12 years old)
 - Enjoy a range of complimentary activities, please click here for more details and how to book: <https://www.fullertonhotels.com/fullerton-hotel-singapore/offers/fullerton-experiences>
 - Fullerton Farm Tour
 - Every Monday and Wednesday, 10.00 a.m., 10.30 a.m., and 11.00 a.m. Every Friday, 10.00 a.m. and 10.30 a.m.
 - Watch the feeding of Koi Fish at The Fullerton Hotel
 - This activity is available daily from 5.00 p.m. to 5.10 p.m. at The Fullerton Hotel Singapore, Basement 1.
 - Fullerton Monument Tour (subject to availability)
 - Monday and Thursday, 10.00 a.m and 11.15 a.m.; Saturday, 3.45 p.m. and 5.00 p.m. | Duration: One-hour | Participants: Limited to 5 participants
 - Maritime Journey Tour (subject to availability)
 - Friday 3.45 p.m. and 5.00 p.m.; Sunday, 10.00 a.m. and 11.15 a.m. | Duration: One-hour | Participants: Limited to 5 participants

** Reservations of the activity are required and subject to availability.

- Terms & Conditions
 - Promotion period: Book by 1 December 2021, stay by 28 February 2022
 - Reservations to be made by contacting the reservations team at:
 - tfs.reservations@fullertonhotels.com
 - +65 6533 8388
- The above package will not be applicable during the following black-out dates:-
 - Christmas, 24 & 25 December 2021
 - New Year's Eve, 31st December 2021
 - Singapore Air Show, 14-17 February 2022
- Free cancellations up to 48 hours prior to arrival for The Fullerton Hotel. Thereafter, no-shows and late cancellations will incur a one-night room charge (including service charge and taxes).
- Rooms are subject to availability and advance reservations are required.
- The offer is not valid in conjunction with any other promotions.

The Capitol Kempinski Hotel, Singapore

Offer:

- Citi Prestige cardmembers will be entitled to book a maximum of 1 room night at The Capitol Kempinski Hotel Singapore at the following rates:

Property	Room Type	Rate
The Capitol Kempinski Hotel Singapore	Deluxe Room	\$233 nett
	Grand Deluxe Room	\$304 nett

- Room Inclusion
 - Daily breakfast at 15 Stamford for two persons
 - High-speed internet
 - In-room coffee and tea facilities (including a Nespresso machine)
 - Complimentary non-alcoholic beverages from mini-bar
 - Complimentary parking
 - Guaranteed 11 am early check-in and 3 pm late check-out (Mondays to Thursdays only, exception Public Holidays and Eve of the Public Holidays)
 - 20% dining discount at 15 Stamford by Alvin Leung and hotel-managed restaurants at Arcade @ The Capitol Kempinski (exclude alcohol, set menus, minibar, promotion and merchandise items)
- Terms & Conditions
 - Promotion Period: Book by 1 December 2021, stay by 28 February 2022
 - Rates are subject to a 10% service charge and 7% government tax.
 - An advance of 7 days booking is required, reservations may be cancelled for free up to 48 hours prior to arrival, after which the Hotel's standard cancellation policy will apply
 - Blackout dates are applicable and subject to changes as per the hotel's discretion.
 - Promotion is only valid for Citi's Prestige Main cardholders;
 - Promotion cannot be used in conjunction with any other offers, discounts or vouchers, and shall not be valid during the Hotel's blackout dates

Grand Hyatt, Singapore

Offer:

- Citi Prestige cardmembers will be entitled to book a maximum of 1 room night at Grand Hyatt Singapore at the following rates:

Property	Room Type	Rate
Grand Hyatt Singapore	King Bed Deluxe Room	\$145 nett
	King Bed Club Deluxe Room	\$286 nett

- Room Package Inclusion:
 - Deluxe Room (1 King Bed Deluxe): Breakfast inclusive for 2 persons at Straits Kitchen
 - Club Deluxe Room (1 King Bed Club Access): Grand Club access for 2 persons and welcome amenity (3 piece fruit platter).
 - Guests will have complimentary minibar(non-alcoholic beverages and snacks, once per stay) for both Deluxe and Club Deluxe Room
 - S\$30 nett dining credit during their stay for both Deluxe and Club Deluxe Room
- Terms & Conditions
 - Promotion period: Book by 1 December 2021, stay by 28 February 2022
 - Advance reservation for guestroom is required and are subject to availability at point of booking.
 - 24 hours cancellation policy prior to check-in.
 - Black-out dates:
 - 24 December 2021 – 1 January 2022.
 - 31 January 2022 – 02 February 2022
 - 13 February 2022 – 17 February 2022
 - Only 1 night is allowed to be booked per card holder and no multiple bookings allowed.
 - Offer is for up to 2 guests per room.
 - Triple occupancy for Deluxe Room at additional S\$130 nett per night/ Club Deluxe Room at S\$165 nett per night.
 - Not valid in conjunction with other discounts, promotions and privilege cards. Grand Hyatt Singapore reserves the right of final decision in case of any dispute arising from the use of this offer and request alternative forms of payment if offer is fraudulently obtained or used.

Other General Conditions

- Citibank shall not be responsible for the quality, merchantability, or the fitness for any purpose or any other aspect of the products and/or services provided by any third party or merchant. Notwithstanding anything herein, Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
- Notwithstanding any other term or condition in these terms, Citibank may at its reasonable discretion, at any time, without notice or assigning any reason therefore, replace or substitute the complimentary night's stay with any other item(s) of equal or similar value selected by Citibank.
- Citibank reserves the right to terminate this Promotion and/or to vary, delete or add to any of these terms and conditions from time to time without having to give prior notice.
- In the event of any inconsistency between any marketing material and these terms and conditions, these terms and conditions shall prevail insofar as it relates to the Promotion.
- Citibank's determination of any matter relating to this Promotion is final and binding on all participants.
- "Citibank" refers to Citibank Singapore Limited.