



Dear Valued Customer,

With effect from **14 July 2025**, we will be revising the operating hours for the CCTA Service Hotline as below and it **will not** be available after 5.30pm Singapore Time (UTC+8).

Operating Hours Singapore Time (UTC+8)	8:30am to 5:30pm
Applicable Products:	<ul style="list-style-type: none"> • CCTA FX • FX Option • FX Accumulator • Non-Deliverable Forward
Services Available:	<ul style="list-style-type: none"> • Advisory and Execution

We apologise for any inconvenience caused.

We're committed to make everyday banking simple - with easy, convenient options available anytime, anywhere through our Citi Mobile® App or Citibank Online.

For further enquiries, please contact your Relationship Manager.