



**Citi PayAll – September 2021 Bonus Cash Back Promotion (“Promotion”)**

**Terms and Conditions**

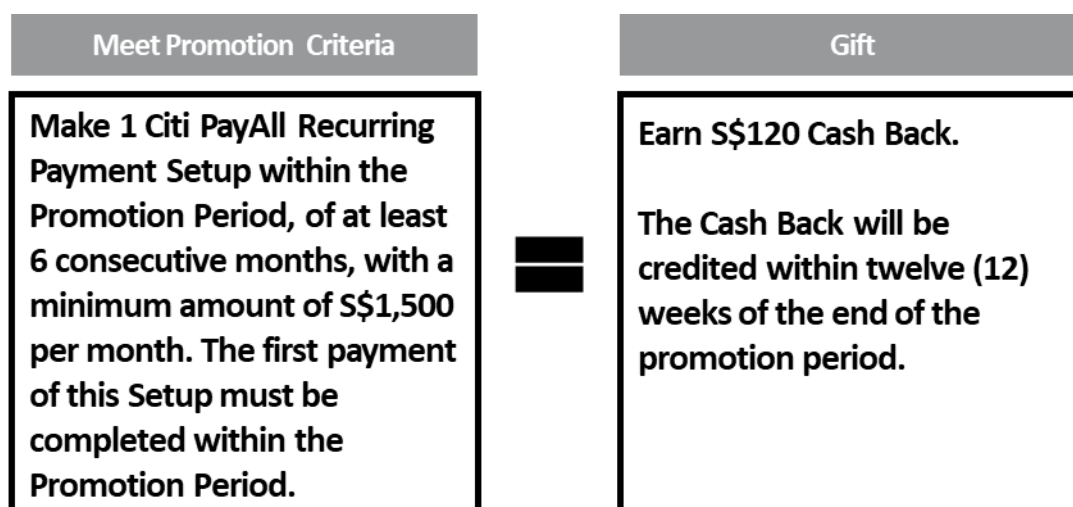
**Promotion Period: 8 September 2021 to 31 December 2021**

**1. Definitions**

- a. **“Citi” or “Citibank”** means Citibank Singapore Limited.
- b. **“Eligible Card”** refers to Credit Cards issued by Citibank as below:
  - Citi ULTIMA Card
  - Citi Prestige Card
  - Citi PremierMiles Card
  - Citi Cash Back+ Card
  - Citi Cash Back Card
  - Citi Rewards Card
  - Citi Lazada Card
- c. **“Eligible Cardmember”** refers to an individual who:
  - i. Currently holds an Eligible Card as a main cardholder; and
  - ii. Has held the Eligible Card as a main cardholder during the Promotion Period;
- d. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable “Citi PayAll Service Terms and Conditions” applies, detailed copy of terms and conditions can be found [here](#).
- e. **“Promotion Period”** refers to the period commencing on 8 September 2021 and ending on 31 December 2021 (both dates inclusive). The Citi PayAll Payment Set-up Dates and Payment Charged Dates must both fall within the Promotion Period in order to qualify as Eligible Transaction. For the avoidance of doubt, the Citi PayAll Payment Setup Date is the date on which the payment is set up and the Citi PayAll Payment Charged Date is the date where Citi charges the payment to your Eligible Card, which will be later than the date on which the payment is set up.
- f. **“Recurring Payment Setup”** refers to the scheduling of recurring payments on Citi PayAll pursuant to which you authorize us to charge your designated card automatically on a recurring basis.
- g. **“Gift/Cash Back”** refers to the Cash Back that an Eligible Cardmember can earn upon meeting the relevant Promotion Qualifying Conditions. Each Eligible Cardmember is only entitled to a maximum of S\$200 in cash back as part of this promotion.
- h. For the purposes of these terms and conditions, (i) references to one gender includes all genders and (ii) references to the plural include the singular and vice versa.

2. **Promotion Mechanics (“Promotion Qualifying Conditions”)**

- i. Eligible Cardmembers who have never made any Citi PayAll transactions prior to the Promotion Period and complete a minimum of 1 Citi PayAll transaction within the Promotion Period will earn a one-off S\$80 in cash back.
- ii. Eligible Cardmembers who make 1 Citi PayAll Recurring Payment Setup within the Promotion Period, of at least 6 consecutive months, with a minimum amount of S\$1,500 per month will earn a one-off S\$120 in cash back. The first payment of this Setup must be completed within the Promotion Period.



3. Subject to clauses 4 and 5 below, the Cash Back will be credited into the Eligible Cardmembers’ Eligible Card account within twelve (12) weeks from the end of the promotion period.
4. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Gift, will not be entitled to participate in the program and receive the Gift on or after the date on which the Eligible Card is closed/suspended/terminated.
5. The Cash Back amount credited under this Promotion (i) cannot be used to offset against any minimum payment due and (ii) cannot be withdrawn from the Citi Credit Card account in cash.
6. In the event that any of the recurring payments under the Citi PayAll Recurring Payment setup established under this Promotion is cancelled/reversed/refunded/rejected or otherwise unsuccessful, , the Eligible Cardmember will not be entitled to the Gift and if the Gift is already awarded, Citibank reserves the right to forfeit/clawback the Gift or debit the value of the Gift from the Eligible Cardmember’s account.
7. Where applicable, Citibank has the right to debit from the Eligible Cardmember’s account rewards points balance, even if such debiting will cause the Eligible Cardmember’s account

to go into a negative rewards balance, any miles already credited to such card account in respect of any refunded, cancelled or disputed Eligible Transactions or in the event that Citibank had erroneously credited these into the Eligible Cardmember's account.

8. Strictly no gaming of this promotion is allowed (for example if the transactions are not genuine transactions or to recipients who have not provided Cardmembers goods or services or conducted for the main purpose of gaining bonus Cash Back) and Citibank's decision/determination on whether gaming of this promotion has occurred is final and binding
9. Unless otherwise stated, this Promotion is not valid in conjunction with other promotions, discounts or vouchers. This Promotion is **not** valid in conjunction with the "Citi PayAll – Bonus Cash Back for Recurring Payments Promotion" (Promotion Period: 1 June 2021 to 30 September 2021), for which the detailed copy of terms and conditions can be found [here](#).
  - i. Eligible Cardmembers who make 1 Citi PayAll Recurring Payment Setup, of at least 6 consecutive months, with a minimum amount of S\$1,500 per month, from 8 September 2021 to 31 December 2021 will only be eligible for a one-off S\$120 in cash back, as part of this Promotion "Citi PayAll – September 2021 Bonus Cash Back Promotion".
10. Citibank reserves the right to replace the Gift with one or more items of similar value at its reasonable discretion and to terminate this Promotion, add, delete or change any of these terms and conditions at any time.
11. Citibank shall not be liable in any way to any Eligible Cardmember for any loss or damage or expense arising out of or in connection with the Promotion, including without limitation, from any late or non-receipt of SMS notifications, error in computing, any breakdown or malfunction in any computer system, mobile phone or equipment.
12. Citibank's decision on all matters relating to the Promotion, including determination of whether a transaction qualifies as Qualifying Spend, will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Gift already sent at its discretion, exercised reasonably, in respect of any refunded, cancelled, disputed Eligible Transaction or where there has been a wrongful fulfilment of Gift to an Eligible Cardholder, including debiting the value of the Gift from the Eligible Card account
13. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
14. Citibank reserves the right at its discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

*Dated September 2021*