

Citi Prestige Card – 10 Citi ThankYouSM Points on Food Delivery and Home Entertainment Promotion (“Promotion”)
Terms and Conditions

1. Definitions

- a. "Citibank" refers to Citibank Singapore Limited.
- b. "Eligible Cardmembers" refer to main cardmembers of the Eligible Card. The spend on any supplementary card(s) shall be consolidated under the main Eligible Cardmember's account.
- c. "Eligible Card" shall refer to the Citi Prestige Card.
- d. "Points" refers to Citi ThankYou Points earned on your Citi Prestige card.
- e. "Promotion Period" refers to the period commencing on 1 March 2021 and ending on 31 August 2021 (both dates inclusive).
- f. "Eligible Transaction" refer to transactions made at any of the following selected food delivery or home entertainment merchants as determined by the following Merchant Description and Merchant Category Codes (MCC):

List of Selected Food Delivery Merchants

Merchant Description	Merchant Category Code (MCC)
DELIVEROO*	MCC 5812 - Eating Places and Restaurants or MCC 5814 - Fast Food Restaurants
FOODPANDA SINGAPORE*	MCC 5812 - Eating Places and Restaurants or MCC 5814 - Fast Food Restaurants
GRAB*	MCC 5812 - Eating Places and Restaurants or MCC 5814 - Fast Food Restaurants
ODDLE*	MCC 5499 - Convenience Stores and Specialty Markets or MCC 5812 - Eating Places and Restaurants
WHYQ*	MCC 5499 - Convenience Stores and Specialty Markets or MCC 5812 - Eating Places and Restaurants or MCC 5814 - Fast Food Restaurants

List of Home Entertainment Merchants

Merchant Description	Merchant Category Code (MCC)
AUDIBLE*	MCC 5815 - Digital Goods: Books, Movies, Music
APPLE.COM/BILL ITUNES* (known as iTunes)	MCC 5815 - Digital Goods: Books, Movies, Music
NETFLIX*	MCC 4899 - Cable, Satellite, and Other Pay Television and Radio Services
SPOTIFY*	MCC 5815 - Digital Goods: Books, Movies, Music
THE WALT DISNEY COMPANY* (known as Disney+)	MCC 4899 - Cable, Satellite, and Other Pay Television and Radio Services
VIU*	MCC 5815 - Digital Goods: Books, Movies, Music

- g. This Promotion is solely offered and sponsored by Citibank. The selected merchants listed above in clause 1(f) have no agreement or affiliation with, and have not authorized or endorsed, Citibank in relation to this Promotion. All queries relating to the Promotion should be directed to Citibank.
- h. A Merchant Category Code (MCC) is a four digit number assigned to a merchant/business by the merchant's acquiring bank. The acquiring bank provides the credit card payment facilities used by the merchant and it determines and applies (with respect to the account), the MCC which in its view best describes the merchant activity. Citibank does not determine the merchant's MCC.

2. Promotion Mechanics

- a. An Eligible Cardmember will be awarded additional 6.75 Points for every S\$1 spent on any Eligible Transaction charged to his Eligible Card within the Promotion Period.
- b. This Promotion will not be applicable with any existing accelerated rewards programs, any other promotion or discount/rebate arrangements.

Under Existing Earn Rate		Points Earned Under this Promotion		Total Points Earned on Eligible Transactions
Base Points Earned	Bonus Points Earned	Base Points Earned on Eligible Transactions	Bonus Points Earned on Eligible Transactions	
3.25 Points per S\$1 spent	N/A	3.25 Points per S\$1 spent	6.75 Points per S\$1 spent	10 Points per S\$1 spent

The use and redemption of Points is governed by the [Citi Prestige Cardmember's Agreement](#) and [Citi ThankYou Rewards Terms and Conditions](#).

Bonus Points shall be calculated on the amount of each Eligible Transaction and will be reflected in your statement of account as rounded down to the nearest Point. Any refunded Eligible Transaction will not be accredited Bonus Points.

- c. Subject to clause 2d below, Bonus Points will be credited into the Eligible Cardmembers' Eligible Card account within ten (10) weeks from the date of the Eligible Transaction.
- d. An Eligible Cardmember whose Eligible Card is not in good standing or is otherwise closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) at any time before the fulfillment of the Bonus Points will not be entitled to receive the Bonus Points on or after the date on which the Eligible Card is closed/suspended/terminated.

3. General Terms and Conditions

- a. Citibank has the right to debit from the Eligible Cardmember's account, even if such debiting will cause the Eligible Cardmember's account to go into a negative rewards balance, any Points already credited to such card account in respect of any refunded, cancelled or disputed Eligible Transactions or in the event that Citibank had erroneously credited these into the Eligible Cardmember's account.
- b. Strictly no gaming of this promotion is allowed (for example if the transactions are not genuine transactions and conducted for the main purpose of gaining Points) and Citibank's decision/determination on whether gaming of this promotion has occurred is final and binding.
- c. Citibank reserves the right at its reasonable discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time, without having to give prior notice or reason.
- d. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Notwithstanding anything herein, Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
- e. Citibank shall not be liable in any way to any Eligible Cardmember for any loss or damage or expense arising out of or in connection with the Promotion, including without limitation, from any late or non-receipt of SMS notifications, error in computing, any breakdown or malfunction in any computer system, mobile phone or equipment.
- f. Citibank's decision on all matters relating to the Promotion will be at its reasonable discretion and will be final and binding on all participants. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions will prevail.