

CITIBANK ELECTRONIC STATEMENTS ENROLMENT FORM

Complete the form below and mail or fax it back to us at (65) 6328 3467

To the Applicant:

- 1) Please fill in details clearly in BLOCK LETTERS.
- 2) **Upon enrolment, paper statements for accounts for which you are the principal account holder will be converted to electronic version, and you will no longer receive paper statements.**
- 3) Supplementary cardholders are not eligible to receive electronic statements.

Applicant's Name:

(Surname)

(Given name)

NRIC/Passport No:

Preferred Email:

Mobile Phone Number:

- Yes, I would like to receive electronic statements for all **my/our Account(s)**
- Yes, I would like to receive electronic statements for my/our **Banking Account(s)**
- Yes, I would like to receive electronic statements for my/our **Citibank Credit Card / Citibank Ready Credit Account(s)**

Please provide us with any of your account details below:
16-digit card or account number:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Applicant's Signature

(Please sign as per Citibank's record)

Date

For bank use

CIN : Date :
Input by : Checked by :

08/2011 Co.Reg.No. 200309465K

CITIBANK ONLINE ELECTRONIC STATEMENT(S) FACILITY

I agree that by using the Citibank Online Electronic Statement(s) Facility ("Electronic Statement(s) Facility"), I accept and agree to be bound by all the terms and conditions governing the Electronic Statement(s) Facility, including without limitation all the following paragraphs and to pay any fee associated with the use of the Electronic Statement(s) Facility. I shall abide by any and all laws, rules, regulations and official issuances applicable to the Electronic Statement(s) Facility, now existing or which may hereinafter be enacted, issued or enforced under any jurisdiction, as well as such other terms and conditions governing the use of other facilities, benefits or services you may from time to time make available to me in connection with the Electronic Statement(s) Facility.

I understand that the Electronic Statement(s) Facility allows me to use your online viewing facility wherein you will provide through the medium of my computer terminal the electronic form of the monthly statement(s) of my Account(s) ("Statement(s)"), to allow me to receive my Statement(s) online on statement date (as determined by you) as well as allow me to transmit instructions relating to the Electronic Statement(s) Facility.

I agree that the availability of the electronic form of my Statement(s) on statement date (as determined by you) shall be deemed the date of delivery of the monthly Statement(s) to me.

I agree that you reserve the right to impose such fees for the use of the Electronic Statement(s) Facility from time to time at your absolute discretion without my prior consent.

I agree that you have the absolute discretion to make Electronic Statement(s) Facility available to me. Further you have the discretion from time to time to modify, restrict, withdraw, cancel, suspend or discontinue the Electronic Statement(s) Facility without giving any reason and in the event of such modification, restriction, withdrawal, cancellation, suspension or discontinuation of the Electronic Statement(s) Facility, you may revert to sending the statements in paper format to my mailing address as set out in your records. I further understand that by using the Electronic Statement(s) Facility after any modification or change has been effected, I am deemed to have agreed to such modification or change.

I shall enroll in the Electronic Statement(s) Facility and shall provide my email address. You have the absolute discretion, without giving any reason or notice, to reject any request for my enrollment in the Electronic Statement(s) Facility.

I represent that I am the registered owner on record of the email address that I have provided to you. I agree that I will immediately advise you of any changes to my email address. I understand that the provision of the Electronic Statement(s) Facility to me is subject always to you having on record my current email address, mailing address and telephone contact number.

I acknowledge that where the electronic form of my monthly Statement(s) is sent to my email address as set out in your records, such Statement(s) can only be accessed/viewed using a password ("Password"). I agree that I am responsible for keeping the Password confidential, I shall not reveal the Password to any unauthorized party and shall take all steps to prevent discovery of the Password by any unauthorized party. In the event that the Password is disclosed or discovered by any unauthorized party, I shall immediately change the Password. You shall not be liable for any losses, damages, expenses or costs whatsoever arising out of or in connection with the unauthorized use of the Password, including the disclosure to any person of any of information relating to me and/or my Account(s).

Upon my enrollment to the Electronic Statement(s) Facility, the paper form of my monthly Statement(s) will cease to be generated on the next statement date or such other subsequent statement date as may be decided by you in your absolute discretion. Instead, you will generate on statement date an electronic form of the Statement and I agree to accept and view in a timely manner, the electronic form of the Statement(s).

Cancellation of use of the Electronic Statement(s) Facility may be effected by me or you. You reserve your right to reject or cancel my enrollment in the Electronic Statement(s) Facility. You shall, prior to canceling my enrollment to the Electronic Statement(s) Facility, give notice of such cancellation through electronic or paper document, sent to me at my email address or mailing address as set out in your records, notwithstanding that such notice is returned to you as undeliverable.

Upon cancellation, you shall automatically generate the paper form of my Statement and send the same to my mailing address as set out in your records on the next statement date. Provided that if my enrollment to the Electronic Statement(s) Facility is cancelled by me, you shall use reasonable endeavours to generate and send the paper form of my Statement to my mailing address as set out in my records only after receipt of my notice of cancellation, on the next statement date.

I agree that you shall not be liable if I am unable to gain access to the Electronic Statement(s) Facility. I understand that while the Electronic Statement(s) Facility is available to me once effected, 24 hours a day, some or all of the services thereon may not be available at certain times due to maintenance and/or computer, telecommunication, electrical or network failure or other causes beyond your control.

I agree that you shall use reasonable effort to ensure that the Electronic Statement(s) Facility is secure and cannot be accessed by unauthorised third parties. However, I acknowledge that you do not warrant the timeliness, security, secrecy or confidentiality of any information transmitted through any applicable internet service provider, network system or such other equivalent system in any jurisdiction via the Electronic Statement(s) Facility and will not hold you responsible for any losses suffered by me as a result thereof.

The Electronic Statement(s) Facility uses proprietary software of yours, any affiliate or subsidiary of Citigroup Inc. and/or other software suppliers. I agree that you have granted me a non-exclusive license to use this software in connection with the Electronic Statement(s) Facility which allows me to use such software only for its intended and lawful purposes. I agree that I shall not disassemble, decompile, copy, modify, or reverse engineer any such software or allow or assist anyone else to do so whether directly or indirectly.

I agree to examine and view online the Statement(s) in a timely and prompt manner. If there is delay or failure in the delivery of the electronic form of the Statement, I agree to contact your 24-Hour CitiPhone Banking at (65) 6225-5225.

I agree that in the event of any error appearing in the Statement(s), I shall notify you immediately of said error by sending you a secured message via Citibank Online Secure Email or calling your 24-Hour CitiPhone Banking at (65) 6225-5225. If no error is reported to you by the aforesaid means within the time period as stipulated in the Statement or in the terms and conditions governing the relevant Account, I agree that such Statement shall be deemed to be true and correct.

I agree that all my online communications including requests or reports on any error in my Statement(s) will be sent online to you and all such communications shall contain the following information: (a) name and account number, and (b) details of the error. However, I shall not hold you responsible if any of my online communication is not received by you, or in a form readily understood by you so that you may act on it. Further I shall indemnify you for any losses you may suffer arising from my accessing or using any of the services from the Electronic Statement(s) Facility.

Attn: Citibank Electronic Statement Enrolment (CCSU)

Citibank Singapore Ltd
Global Consumer Banking
Robinson Road P.O. Box 330
Singapore 900630



BUSINESS REPLY SERVICE
LICENCE NO. 01526



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