

**Citibank One Bill Terms and Conditions**

1. The Citibank One-Bill Service is governed by these terms.
2. Only completed applications will be processed. Citibank reserves the right to cancel incomplete applications upon month of receipt or such other periods as it may determine from time to time.
3. You agree to Citibank and the Billing Organisation(s) listed in this application form collecting, using and disclosing your Personal Data (as defined in the Personal Data Protection Act of Singapore) to each other and such parties as Citibank and/or the Billing Organisations(s) considers necessary for the purposes of processing the recurring payment arrangement, payments and refunds in connection with the Service.
4. Please allow at least six (6) weeks for processing of your Citibank One Bill service. Please continue to pay your bills to the various organisations until you see the amount reflected on your monthly Citibank Credit Card statement.
5. Your enrollment for the One-Bill Service is subject to approval of Citibank and the respective billing organisation.
6. Citibank has the discretion to reject a One-Bill instruction without giving any reason and will only authorize a One-Bill charge on your card if the card account is in good standing, has not been cancelled and there is available credit limit on your card.
7. Should you cancel or obtain a replacement card with a different card number, please notify the respective organisations to continue this service by providing them with your new card number to avoid any disruption to your bill payments and/or lapses in your policies (where applicable) and we will not be liable for any loss or damages incurred by you in connection with your failure to do such update. If you have recurring bill arrangements set up with the organisations listed on <http://www.citibank.com.sg/recurringmerchants> ("Specified Organisations"), you agree that we may, but are not obliged to, automatically charge your bills to such replacement card.
8. Should you wish to cancel this instruction, please notify the respective organizations for alternative payment arrangements.
9. Citibank is not liable for any loss or expense incurred by you or any third party in connection with your use of the One-Bill service, save in the case of Citibank's fraud, gross negligence or wilful default.
10. Citibank may vary, delete or add to any of these terms from time to time without notice.
11. The Citi PremierMiles American Express® Card and Citibank Travel Account are not eligible for the Citibank One Bill service.
12. "Citibank" means Citibank Singapore Limited.

Postage will be paid by addressee. For posting in Singapore only.

**BUSINESS REPLY SERVICE  
LICENCE NO. 08148**



**Citibank Singapore Ltd**  
Global Consumer Banking  
Robinson Road P.O. Box 356  
Singapore 900706  
Attn: Citibank One Bill



# Make time for what truly matters.

Manage multiple bills with greater ease with Citibank One Bill.



# Sign up for Citibank One Bill

Email the completed form to [CitibankOnebillApplication@citi.com](mailto:CitibankOnebillApplication@citi.com)

Manage multiple bills with greater ease with Citibank One Bill.

### Free and easy

No service fees and hidden charges.  
Combine all your monthly bills so you only have one bill to pay!

### Convenient

Never worry about long queues and late bill payments.

**Important note:** By responding to this advertisement and providing your personal data, you consent to Citibank contacting you in respect of the Citibank One Bill service.

The products and services mentioned in this application form are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey. This application form is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the products or services mentioned herein to such individuals.

### Compulsory. Please fill up this portion completely.

**Yes! I'd like to participate in Citibank One Bill payment service and have my bills paid by my Citi Credit Card.**

Cardholder Name: \_\_\_\_\_

NRIC/Passport No.: \_\_\_\_\_

Company Name: \_\_\_\_\_

Citi Credit Card Account No.: \_\_\_\_\_ Card Expiry Date: \_\_\_\_\_ / \_\_\_\_\_

Mobile No.: \_\_\_\_\_ Home/Office No.: \_\_\_\_\_

### Customer Authorisation and Declaration:

By signing below, I acknowledge that I have read and understood the Citibank One Bill terms and conditions stated overleaf. I declare that I am registering for One Bill to pay my own bills under my own name at the respective billing organisations (i.e. I am not paying another person's bills) and I warrant and confirm that all information furnished is true and accurate. I hereby authorise and consent to Citibank Singapore Limited ("Citibank") (i) debiting from my Citi Credit Card such amounts necessary to pay the charges submitted by the respective billing organisation(s) without further reference to me and (ii) disclosing information relating to me and/or my Citi Credit Card to the respective billing organisation(s) to effect my instructions herein. By indicating the Payment Code(s), Account No.(s), Delivery Address, Policy No.(s), Reference No.(s), and all other information as required by the respective billing organisation(s) stated below. I hereby authorise and consent to the respective billing organisation(s) charging the charges/subscriptions/premiums to my Citi Credit Card.

**Please sign here.**

Cardmember's signature/date

GEN1703  
Please turn overleaf for terms & conditions



**This facility is available only to the following General Insurance Plans distributed by Citibank.**

- Plan**
- My CashBack
  - Lifestyle Care
  - Health Cash
  - Sunshine Plan
  - Double Guarantee Protector
  - Others: \_\_\_\_\_  
(please indicate plan type)

**Policy No. SMKSG**




Town Council: \_\_\_\_\_

Bill Reference No.: \_\_\_\_\_

Town Council: \_\_\_\_\_

Bill Reference No.: \_\_\_\_\_



Every dollar donated to Community Chest will go towards supporting over 80 charities in Singapore to help the disadvantaged. For more information, visit [comchest.sg](http://comchest.sg).

I pledge a monthly donation amount of (please tick):

S\$10  S\$30  S\$50  S\$100  Others: S\$ \_\_\_\_\_

I hereby authorise Community Chest to charge my donation to Citibank One Bill. I understand and agree that my details will be submitted to Community Chest to facilitate the relevant tax deduction for my donation.



### Newspaper

- The Straits Times  Berita Harian
- Lianhe Zaobao  Tamil Murasu
- The Business Times  The New Paper



**This payment consent is only applicable to customers who do not have a Citi M1 Blue/Gold/Platinum card.**

My M1 A/C No. 1: \_\_\_\_\_

My M1 A/C No. 2: \_\_\_\_\_

### Note:

- If you are an existing Citi M1 Blue/Gold/Platinum cardholder, payment for all monthly M1 mobile and IDD bill charges registered under your NRIC/Passport/FIN are already automatically debited to your card account.
- Upon approval of your application, payment of all subsequent monthly M1 mobile and IDD bill charges registered with your NRIC/Passport/FIN will be debited to your card account. The new arrangement will replace any existing GIRO arrangement you may have using another credit card or bank account for the settlement of M1 bill charges. You have to settle any outstanding charges with M1 before the GIRO application is approved.



### StarHub Ltd Payment Code(s)\*

\_\_\_\_\_

\* Please refer to the top left of your StarHub payment slip for the payment code.

**Note:** The approval of this authorisation will supersede existing payment instructions in StarHub system for the payment code(s) indicated in the respective Billing Account No(s).

I agree to StarHub Ltd collecting, using and disclosing my personal data for the purposes of processing this recurring payment arrangement, payments and refunds.



My Singtel A/C No. 1: \_\_\_\_\_

My Singtel A/C No. 2: \_\_\_\_\_

### Note:

- On the successful enrolment of Citibank One Bill, please note that all pre-existing payment arrangements except ST-UOB will be terminated.
- For corporate customers, only International Calling Card, SingNet and mobile services are eligible for Citibank One Bill enrolment.
- For consumer customers, all Singtel services (including mobile, SingNet, paging etc) are eligible.