



## **Temporary disruption to AXS bill payment service**

Dear cardholder, we regret to inform you that there is a temporary disruption to the bill payment service provided on AXS Stations, mobile app and website. We are working with AXS to resolve this issue. We apologise for any inconvenience caused.

- On AXS Stations, bill payment to organisations (e.g. Telco, Town Council, Membership Clubs) using Citibank Credit Card is temporarily unavailable.  
Payment via Citibank Debit Card continues to work as usual.
- On AXS mobile app and website, bill payment to organisations using Citibank Visa Credit Card is temporarily unavailable.  
However, payment via Citibank Mastercard Credit or Debit Card continues to work as usual.

In the meantime, affected cardholders may wish to pay bills via alternative payment methods. If the billing organisation you intend to pay is in the list below (refer to page 2), we recommend using the Citi Mobile® App as the most convenient way to pay your bills.

Download the Citi Mobile® App at [www.citibank.com.sg/MOB](http://www.citibank.com.sg/MOB)

Alternatively, you may wish to contact the billing organisation to inquire on other payment options that they accept.

Billing Organisations available on the Citi Mobile® App:

AIA SINGAPORE PTE LTD	NATIONAL UNIVERSITY HOSPITAL (S) PTE LTD
ALEXANDRA HOSPITAL	NATIONAL UNIVERSITY OF SINGAPORE
ALJUNIED-HOUGANG TOWN COUNCIL	NEE SOON TOWN COUNCIL
ALJUNIED-HOUGANG-PUNGGOL EAST T C	NGEE ANN POLYTECHNIC
ANG MO KIO-THYE HUA KWAN HOSPITAL LTD	NTUC INCOME
ANG MO KIO-YIO CHU KANG TOWN COUNCIL	NUSS
AXA INSURANCE (S) PTE LTD	OCBC SECURITIES PTE LTD
AXA LIFE INSURANCE SINGAPORE PTE LTD	ORCHID COUNTRY CLUB
BISHAN-TOA PAYOH TOWN COUNCIL	PASIR RIS-PUNGGOL TOWN COUNCIL
CGS-CIMB SECURITIES (SINGAPORE) PTE LTD	PHILLIP FUTURES PTE LTD
CHANGI GENERAL HOSPITAL PTE LTD	PHILLIP MORRIS SINGAPORE PTE LTD
CHINESE SWIMMING CLUB	PHILLIP SECURITIES PTE LTD
CHUA CHU KANG TOWN COUNCIL	PINETREE TOWN AND COUNTRY CLUB
CIVIL AVIATION AUTHORITY OF S'PORE	PRUDENTIAL ASSURANCE CO.S'PORE LTD
COMPTROLLER OF INCOME TAX	PUNGGOL EAST SMC
COURTS (S) PTE LTD	RAFFLES COUNTRY CLUB
DBS VICKERS SECURITIES (SINGAPORE)	RAFFLES MEDICAL GROUP
DMG & PARTNERS SECURITIES PTE LTD	RAMDAS AND WONG LAW FIRM(ROCHOR BRANCH)
EAST COAST FENGSHAN TOWN COUNCIL	REPUBLIC OF SINGAPORE YACHT CLUB
GREAT EASTERN LIFE	SAFRA NATIONAL SERVICE ASSOCIATION
HOLLAND-BUKIT PANJANG TOWN COUNCIL	SELETAR COUNTRY CLUB
ICICI BANK	SEMBAWANG TOWN COUNCIL
INSTITUTE OF MENTAL HEALTH	SENTOSA GOLF CLUB
IRAS(PROPERTY TAX)	SERANGOON GARDENS COUNTRY CLUB
JALAN BESAR TOWN COUNCIL	SHOOK LIN AND BOK
JTC CORPORATION	SINGAPORE CRICKET CLUB
JURONG-CLEMENTI TOWN COUNCIL	SINGAPORE ISLAND COUNTRY CLUB
KEPPEL CLUB	SINGAPORE POLYTECHNIC
KEPPEL INSURANCE PTE LTD	SINGAPORE PRESS HOLDINGS LTD
KGI FRASER SECURITIES PTE LTD	SINGAPORE RECREATION CLUB
KNIGHT FRANK PTE LTD	SINGAPORE RED CROSS SOCIETY DONATION
KWONG WAI SHIU HOSPITAL DONATION	SINGAPORE SWIMMING CLUB
LAND TRANSPORT AUTHORITY	SINGTEL
LIM & TAN SECURITIES PTE LTD	SP SERVICES LTD
LONDON MONTESSORI CENTRE(S) PTE LTD	SPCA
MANULIFE (S) PTE LTD	ST SUNPAGE PTE LTD
MARINE PARADE TOWN COUNCIL	STARHUB LTD
MARSLING-YEW TEE TOWN COUNCIL	STATS (ESOP)
MAYBANK KIM ENG SECURITIES PTE LTD	TAMPINES TOWN COUNCIL
MEDIA DEVELOPMENT AUTHORITY	TAN CHONG & SONS MOTOR CO.(S)PTE LTD
MGMT DEVELOPMENT INSTITUTE OF SINGAPORE	TAN TOCK SENG HOSPITAL PTE LTD
MINDEF-NS MEN PAYMENT MDEF	TANAH MERAH COUNTRY CLUB
MOBILEONE LTD	TANJONG PAGAR TOWN COUNCIL
MOUNT ALVERNIA HOSPITAL	TEMASEK POLYTECHNIC
MOUNT ELIZABETH HOSPITAL LTD	THE AMERICAN CLUB
MSIG INSURANCE (S) PTE LTD	THE OVERSEAS ASSURANCE CORPORATION LTD
NANYANG POLYTECHNIC	THE TANGLIN CLUB
NANYANG TECHNOLOGICAL UNIVERSITY	THE TOWN COUNCIL POTONG PASIR
NATIONAL KIDNEY FOUNDATION	URBAN REDEVELOPMENT AUTHORITY
NATIONAL SERVICE RESORT & COUNTRY CLUB	WARREN GOLF & COUNTRY CLUB
	WEST COAST TOWN COUNCIL