



Mobile Web Browser Login Access - Frequently Asked Questions

1. How do I download the Citi Mobile® App?

If you are reading this on your mobile device, click [here](#) to download the Citi Mobile® App directly. Alternatively, you can download the Citi Mobile® App by searching for "Citibank SG" in the App Store or Google Play on your mobile device.

2. What iOS/Android versions are compatible with the Citi Mobile® App?

The Citi Mobile® App is supported by iOS/Android version: iOS 9, Android 4.4 and above.

3. What are some of the benefits of using the Citi Mobile® App?

We are constantly enhancing the experience on the Citi Mobile® App with new and improved features so you can manage all your banking needs with greater ease and flexibility.

- Quick account updates: Review all your account activities and transactions
- Never miss a statement: Get quick access to your card and banking statements
- Citi Mobile® Token: Authenticate your transactions securely with ease

Click [here](#) to find out more about the Citi Mobile® App features.

4. What will happen if I do not download the Citi Mobile® App?

Starting **24 January 2021**, login access to your account via the mobile version of our website, www.citibank.com.sg, will no longer be available. You may continue to access our banking services and exciting offers via the [Citi Mobile® App](#). Alternatively, you may log in to Citibank Online via the desktop version of our website.