



Citi Credit & Debit Mastercard SimplyGo Campaign (“Promotion”) Terms and Conditions

1. Definitions

- a. **"Citibank"** means Citibank Singapore Limited.
- b. **"Eligible Cardmember"** refers to main cardmembers of Eligible Citi Credit Cards and Eligible Citi Debit Cards who are not persons excluded under paragraph 2 of these terms.
- c. **"Eligible Citi Credit Cards"** refers to the Citi Prestige Mastercard, Citi Cash Back Mastercard and Citi Rewards Mastercard.
- d. **"Eligible Citi Debit Cards"** refers to the Citibank / Citi Priority / Citigold / Citigold Private Client Debit Cards issued by Mastercard®

For the avoidance of doubt, the following cards are not deemed to be Eligible Citi Credit/Debit Cards and are not eligible for the Promotion:

- Citibank Ready Credit Cards, Citibank Commercial Cards; or
 - Citibank Debit Cards (issued by Visa); or
 - Citibank SMRT Debit Card; or ATM Cards (issued either by Visa or Mastercard®).
- e. **"Eligible Transaction"** refers to a SimplyGo transaction effected on an Eligible Citi Credit Card or Eligible Citi Debit Card during the Promotion Period, but shall exclude any Simply Go transaction that is refunded (whether in part or in full) or cancelled. An Eligible Transaction can be performed either with the physical Eligible Citi Credit Card or Eligible Citi Debit Card, or using an Eligible Citi Credit Card or Eligible Citi Debit Card which has been provisioned on a mobile wallet.
 - f. **"Promotion Period"** refers to the period from 11 April 2019 to 11 May 2019 (both dates inclusive) or such other date(s) as may be determined by Citibank.
 - g. **"Promotional Gift"** refers to a 50% cash rebate on Eligible Transactions.
 - h. **"SimplyGo transaction"** refers to the payment of bus and train fares using an Eligible Citi Credit Card or Eligible Citi Debit Card.
2. The following Cardmembers are not eligible to participate in the Promotion:
- a. any person who is a United States ("U.S.") Citizen, U.S. Resident or U.S. Green Card holder. A person is a "U.S. Resident" if he is present in the U.S. for more than 31 days in the current calendar year, and for an average of at least 183 days over the current calendar year and the preceding calendar years; or
 - b. Cardmember whose Card account is suspended, cancelled or closed/terminated (whether by the Cardmember or Citibank) at any time during the Promotion Period.
3. The criteria to receive the Promotional Gift is as follows:
- a. Subject to a cap of S\$10 cash rebate per Eligible Cardmember, the **first 1,000** Eligible Citi Credit Cardmembers who make an Eligible Transaction on their Eligible Citi Credit Card will be entitled to receive the Promotional Gift.

- b. Subject to a cap of S\$10 cash rebate per Eligible Cardmember, the **first 500** Eligible Citi Debit Cardmembers who make an Eligible Transaction on their Eligible Citi Debit Card will be entitled to receive the Promotional Gift.
4. The Promotional Gift will be credited to the Eligible Cardmember's account within 8 weeks after the Promotion Period is concluded. Any Cardmember whose Eligible Citi Credit Card or Eligible Citi Debit Card account is suspended, cancelled or closed/terminated (whether by the Cardmember or Citibank) before or at the time of crediting of the Promotional Gift will be disqualified and the Promotional Gift shall be forfeited.
 5. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the supplier of the products and/or services.
 6. The use of the Promotional Gift is subject to the terms of the relevant Eligible Citi Credit Card and Eligible Citi Debit Card Cardmember agreement.
 7. Citibank reserves the right to substitute the Promotional Gift with items of similar value at its discretion without notice.
 8. Citibank shall not be liable in any way to any Cardmember for any loss or damage or expense arising out of or in connection with the Promotion, including without limitation, from any late or non-receipt of Notification, error in computing, any breakdown or malfunction in any computer system, mobile phone or equipment.
 9. Decisions relating to this Promotion by Citibank are final and binding on Cardmembers who participate in this Promotion.
 10. These terms and conditions prevail over the contents of any brochure or other promotional material advertising the Promotion.
 11. Citibank reserves the right at its reasonable discretion to suspend or terminate the Promotion or vary, delete or add to any of these terms and conditions from time to time at its discretion.
 12. Citibank's decision on all matters relating to the Promotion will be at its reasonable discretion and will be final and binding on all participants. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions will prevail.