



Citibank Shell \$40 worth of Shell E-Vouchers (“Promotion”) Terms and Conditions

1. Definitions

- a. **“Promotion Period”** refers to the period commencing on 1 August 2020 and ending on 30 September 2020, both days inclusive.
- b. **“Citibank”** means Citibank Singapore Limited.
- c. **“Shell”** means Shell Eastern Petroleum (Pte) Ltd.
- d. **“Eligible Cardmember”** means all main and supplementary cardmember holding Eligible Citi Credit Cards.
- e. **“Eligible Citi Credit Card”** refers to all Citibank Visa and MasterCard Credit Cards issued in Singapore, except Citibank Staff Business Gold Cards, Corporate Cards and Citi PremierMiles American Express Cards.
- f. **“Qualifying Spend”** refers to a minimum nett spend of four hundred and fifty Singapore dollars (S\$450) at any Shell Select Store in Singapore and/or on any Shell fuel at any Shell station in Singapore accumulated within the Promotion Period. All Qualifying Spend has to be made during the Promotion Period to qualify for the Gift.
- g. **“Gift”** refers to two (2) sets of S\$20 Shell fuel e-vouchers sent via a Short Message Service (“SMS”) by Citibank to the Eligible Cardmember’s registered mobile number in Citibank’s records. The Eligible Cardmember may retrieve each e-voucher by clicking on the redemption link in the SMS. Each redemption link entitles an Eligible Cardmember to redeem one (1) \$20 e-voucher in QR code format.

2. Participation and Enrollment

- a. To participate in this Promotion, Eligible Cardmembers need to enroll by sending a Short Message Service (“SMS”) in the format specified below from his/her registered mobile number in Citibank’s records within the Promotion Period.

Sample

Eligible Card	SMS in the prescribed format below to 72484
Citi Rewards Card	CITI40<space>Last 4 digits of your Citi Credit Card (e.g. CITI40 1234)

- b. Enrollment for this Promotion is subject to a cap of the first 8,000 Eligible Cardmembers. An Eligible Cardmember is only successfully enrolled if he/she receives a SMS from Citibank confirming that his/her enrollment request has been received.
- c. By enrolling for the Promotion and sending the SMS in the aforementioned format, an Eligible Cardmember consents to Citibank sending SMS notifications pertaining to the Promotion to him/her.

3. Promotion

- a. An Eligible Cardmember will be entitled to receive the Gift if he/she meets all of the following conditions:
 - I. Successfully enrolled for this Promotion via SMS sent from his/her registered mobile number within the Promotion Period in accordance with clause 2 above.
 - II. Meet the Qualifying Spend of four hundred and fifty Singapore dollars (S\$450) at any Shell station or Shell Select store in Singapore within the Promotion Period. For the avoidance of doubt, the Qualifying Spend charged to a supplementary card will be calculated towards the primary cardmember's accumulated spend.
- b. An Eligible Cardmember will receive the Gift within six (6) weeks after the end of the Promotion Period via a SMS sent to the Eligible Cardmember's registered mobile number as indicated in Citibank's records. For the avoidance of doubt, an Eligible Cardmember who has changed his/her mobile number without notification to Citibank will not be entitled to receive the Gift.
- c. Each Eligible Cardmember will be entitled to a maximum of one (1) Gift under this Promotion.

4. Gift Redemption

- a. Each e-voucher is valid for one-time use only at any Shell stations in Singapore.
- b. Each e-voucher is valid until 31 January 2021.
- c. Each e-voucher entitles an Eligible cardmember to twenty dollars (S\$20) off any Shell fuel purchase made at any Shell stations in Singapore.
- d. To redeem an e-voucher, the Eligible Cardmember must present the e-voucher to the cashier at Shell station. The e-voucher will be considered redeemed once the e-voucher has been scanned by the cashier.
- e. If the transaction value exceeds the value of the e-voucher, the difference shall be paid with an Eligible Citi Credit Card. No refund shall be given if the transaction value is lower than the value of the e-voucher.
- f. Each e-voucher entitles the Eligible Cardmember to redeem up to the value stated, after all applicable station discounts, and is NOT exchangeable for cash, either wholly or partially, or other services.
- g. Citibank and Shell reserve the right to, at any time and in its sole and absolute discretion, replace and/or substitute the Gift with an alternative item of equal or greater value.
- h. Citibank and Shell make no warranty or representation (whether express or implied) on the quality, merchantability or suitability for use of the Gift. Citibank and Shell shall not be liable for any loss, injury or damage that may be suffered or incurred by any person in connection with the Gift or the use of Gift.
- i. For further queries, please contact Shell Service Centre from Monday to Friday from 8.30am to 6.00pm at 6235 3261.

General

5. Citibank and Shell shall not be liable in any way to any Cardmember for any loss or damage or expense arising out of or in connection with the Promotion, including without limitation, from any late or non-receipt of Notification regarding the Promotion, error in computing, any breakdown or malfunction in any computer system, mobile phone or equipment.
6. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions will prevail.

7. Citibank and Shell reserves the right at their reasonable discretion to suspend or terminate the Promotion or vary, delete or add to any of these terms and conditions from time to time at its discretion, including but not limited to cancelling, terminating or suspending this Promotion, the eligibility terms and criteria, the timing of any act to be done, and all Eligible Cardmembers shall be bound by these variations, deletions and/or additions
8. Citibank and Shell have the right to make decisions on all matters relating to this Promotion. Citibank's and Shell's decisions on all matters relating to this Promotion shall be final, conclusive and binding on all parties concerned and no payment or compensation will be given or paid by Citibank and Shell to any person. Citibank and Shell shall not be obliged to give any reason or enter into any correspondence with any person on any matter relating to this Promotion, and no appeal, correspondence or claims will be entertained.
9. The terms and conditions are governed by the laws of Singapore, and all participating Eligible Cardmembers shall be deemed to have irrevocably agreed to submit to the exclusive jurisdiction of the Singapore Courts.
10. A person who is not a party to any agreement governed by these terms and conditions shall have no rights under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any terms of such agreement.