



Citi PayAll- Prestige Card Bonus ThankYou Points Promotion (“Promotion”) Terms and Conditions

1. **“Citi” or “Citibank”** means Citibank Singapore Limited.
2. **“ThankYou Points” or “TYP”** refers to the ThankYou points that an Eligible Cardmember earns on his Eligible Card under the Cardmember Agreement.
3. **“Eligible Card”** refers to the Citi Prestige Card issued by Citibank.
4. **“Eligible Cardmember”** refers to a main cardholder of an Eligible Card.
5. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable “Citi PayAll Service Terms and Conditions” applies, detailed copy of terms and conditions can be found [here](#) or at https://www.citibank.com.sg/CAF/assets/doc/ace/GENERAL_POLICY_CONDITIONS.pdf
6. **“Qualifying Spend”** means a scheduled payment (excluding any Citi PayAll service fee) via Citi PayAll on the Eligible Card for the purpose of paying rent, education expenses, tax, electricity bills and condominium management fees with an Eligible Card during the Promotion Period.
7. **“Promotion Period”** refers to the period commencing on February 24, 2020 and ending on March 31, 2020 (both dates inclusive). The Citi PayAll Payment Charged Date must fall within the Promotion Period in order to qualify as Qualifying Spend. For avoidance of doubt, the Citi PayAll Payment Charged Date is the date where Citi charges the payment to your Eligible Card which will be later than the date on which the payment is set up.
8. **“Gift” or “Bonus ThankYou Points” or “Bonus TYP”** refers to the additional Citi ThankYou Points under either Tier A OR Tier B (as set out below) that an Eligible Cardmember will earn upon meeting the relevant Promotion Qualifying Conditions. For the avoidance of doubt, each Eligible Cardmember may only receive **one** Gift under this Promotion (under either Tier A or B), depending on the Eligible Cardmember’s Eligible Spend.
9. **“Miles”** are calculated based on a conversion rate of 2.5 ThankYou Points equals to 1 mile.
10. **Campaign Mechanics (“Promotion Qualifying Conditions”)**

No enrollment is required.

Tier A – 60,000 Citi ThankYou Points (24,000 Miles)

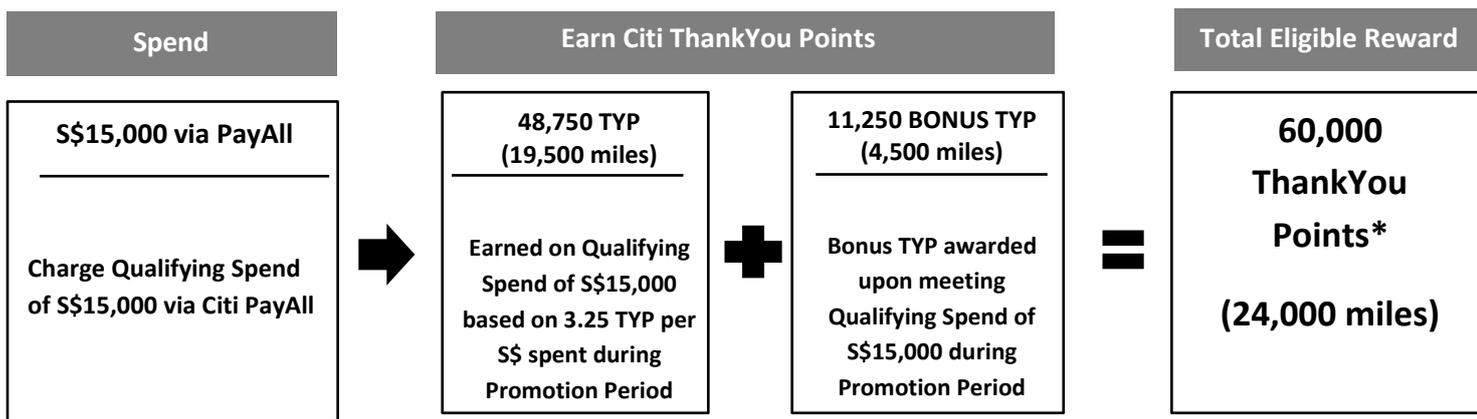


FIGURE 1: Mechanics for Tier A- 60,000 Citi ThankYou Points (24,000 Miles)

*The 60,000 Citi ThankYou Points (24,000 miles) is computed based on Qualifying Spend of S\$15,000 and comprises of 48,750 ThankYou Points (19,500 miles) (derived using the local spend earn rate of the Citi Prestige Card) and 11,250 Bonus ThankYou Points (4,500 miles)

An Eligible Cardmember who charges at least S\$15,000 but less than S\$30,000 in Qualifying Spend to his Eligible Card during the Promotion Period, will receive (1) Citi ThankYou Points on his Qualifying Spend in accordance with the Citi Prestige Card Cardmember’s Agreement; and (2) 11,250 Bonus ThankYou Points (4,500 miles).

Tier B – 125,000 Citi ThankYou Points (50,000 Miles)

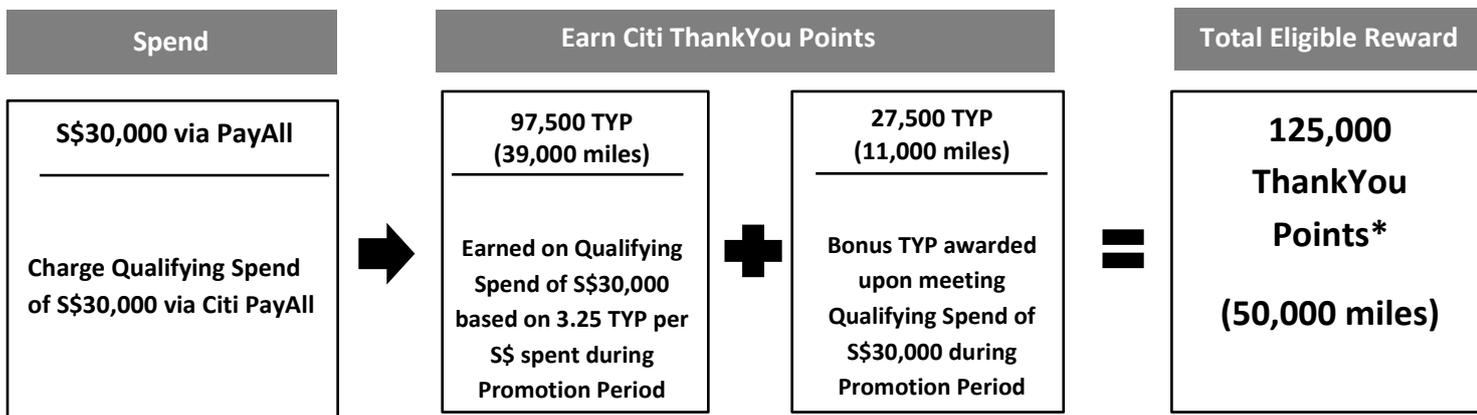


FIGURE 2: Mechanics for Tier B- 125,000 Citi ThankYou Points (50,000 Miles)

*The 125,000 Citi ThankYou Points (50,000 miles) is computed based on Qualifying Spend of S\$30,000 and comprises of 97,500 ThankYou Points (39,000 miles) (derived using the local spend earn rate of the Citi Prestige Card) and 27,500 Bonus ThankYou Points (11,000 miles)

An Eligible Cardmember who charges at least S\$30,000 in Qualifying Spend to his Eligible Card during the Promotion Period, will receive (1) Citi ThankYou Points on his Qualifying Spend in accordance with the Citi Prestige Card Cardmember’s Agreement; and (2) 27,500 Bonus ThankYou Points (11,000 miles).

11. Qualifying Spend will be determined by its transaction date based on Singapore Timing (UTC+08:00) and Citibank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.
12. An Eligible Cardmember will only be entitled to receive **one** Gift if he/she fulfils the relevant Qualifying Spend, depending on the Tier, during the Promotion Period.
13. An Eligible Cardmember who meets the conditions set out above, will receive the Gift which will be credited into the Eligible Card used, within eight (8) weeks from the end of the Promotion Period.
14. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Gift, will not be entitled to participate in the program and receive the Gift on or after the date on which the Eligible Card is closed/suspended/terminated.
15. The use and redemption of Citi ThankYou Points is governed by the Cardmember's Agreement and Citi ThankYou Rewards Program Terms and Conditions, all of which are available at www.citibank.com.sg.
16. The Gift is non-exchangeable and not redeemable for cash.
17. Citibank shall not be responsible for any loss, damage or delay in connection with the processing of the issuance and/or redemption of Citi ThankYou Points. Additionally, Citibank is entitled, without liability or prior notice, to suspend the calculation, accrual or redemption of Citi ThankYou Points, to rectify any errors in the calculation, or otherwise adjust such calculation, to take such action as may be necessary to debit any erroneously credited Citi ThankYou Points (including but not limited to clawing-back/debiting the relevant Eligible Cardmember's account for such Citi ThankYou Points even if this results in a negative Citi ThankYou Points balance and/or reversing any redemption of Citi ThankYou Points and charging the account for the same).
18. Citibank's decision on all matters relating to the Promotion, including determination of whether a transaction is a Qualifying Spend, will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Gift already sent at its discretion, in respect of any refunded, cancelled, disputed Eligible Transaction or where there has been a wrongful fulfilment of Gift to an Eligible Cardmember, including debiting the value of the Gift from the Eligible Card account.
19. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
20. Citibank reserves the right at its discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

Dated 12th February 2020