



Citi PayAll – Citi PremierMiles Card 1.5 Citi Miles per dollar for Tax Payment Promotion (“Promotion”) Terms and Conditions

1. **“Citi” or “Citibank”** means Citibank Singapore Limited.
2. **“Eligible Card”** refers to a Citi PremierMiles Card
3. **“Eligible Cardholder”** refers to a main cardholder of an Eligible Card.
4. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable **“Citi PayAll Service Terms and Conditions”** applies, detailed copy of terms and conditions can be found [here](#).
5. **“Eligible Transaction”** means a payment (excluding any Citi PayAll service fee) on the Eligible Card made via Citi PayAll for the purpose of Tax payment to the Inland Revenue Authority of Singapore (“IRAS”) with an Eligible Card during the Promotion Period.
6. **“Promotion Period”** refers to the period commencing on May 11, 2020 and ending on August 31, 2020 (both dates inclusive). The Citi PayAll Payment Charged Date must fall within the Promotion Period in order to qualify as Eligible Transaction. For the avoidance of doubt, the Citi PayAll Payment Charged Date is the date where Citi charges the payment to your Eligible Card which will be later than the date on which the payment is set up.
7. **“Miles”** refers to Citi Miles earned on your Citi PremierMiles Card.
8. **“Reward”** means any goods, services, benefits, arrangements or other privileges (including, without limitation, a waiver of annual card membership fees or a cash rebate), as may be determined by the Bank in its reasonable discretion, which may be redeemed or obtained by the use of the Miles under the Citi ThankYou Rewards program.
9. Eligible Cardholders will earn 1.2 Miles (base earn rate) and an additional 0.3 Miles (bonus Miles) for every S\$1 charged (every S\$1 charged = 1.5 Miles) for every Eligible Transaction. Miles are calculated on the rounded down amount of each Eligible Transaction, rounded off to the nearest Mile. This is subject to the Eligible Cardholders paying the PayAll Service Fee stipulated during the enrolment. The 1.2 Miles (base earn rate) earned on the Eligible Transaction will be credited to the Eligible Card account on the day the Eligible Transaction is posted. The additional 0.3 Miles (bonus Miles) earned on the Eligible Transaction will be credited to the Eligible Card account within eight (8) weeks from the end of the Promotion Period.
10. An Eligible Cardmember should not overpay his taxes via Citi PayAll. Where Citi has determined in its discretion exercised reasonably that an Eligible Cardmember’s payment(s) to IRAS exceed the amount of taxes which such Eligible Cardmember is required to pay to IRAS, Citi shall be entitled to claw back any Miles credited to such Eligible Cardmember’s Eligible Card account in connection with any amount so overpaid to IRAS using Citi PayAll. In such an event, Citi will refund the relevant portion of the Citi PayAll service fee in respect of such overpaid amount.

11. The Eligible Card account must be in good standing at the time the Miles are credited.
12. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Miles, will not be entitled to participate in the program and receive any Miles on or after the date on which the Eligible Card is closed/suspended/terminated.
13. The use of the Miles and the redemption of Rewards are subject to the Citi ThankYou Rewards terms and conditions which is available at www.citibank.com.sg/citirewards.
14. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Notwithstanding anything herein, Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
15. Citibank's decision on all matters relating to the Promotion, including determination of whether a transaction is an Eligible Transaction, will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Miles already credited at its discretion, exercised reasonably, in respect of any refunded, cancelled, disputed Eligible Transaction or where there has been a wrongful crediting of Miles to an Eligible Card account.
16. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
17. Citibank reserves the right at its reasonable discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

Dated July 2020