

Cessation of funds transfer (internal/external) via CitiPhone Banking Officers

To promote local funds transfer via our secured digital platform, please note that from 1st July 2016, our CitiPhone Banking officers will not accept instructions to transfer funds between your accounts (except transfers involving funds with a foreign exchange equivalent of USD25,000 or more) or to an external party. You may effect funds transfer using Citibank Online (internet banking), Citi Mobile (mobile phone banking app) or via the Automated Voice Response system using your TPIN when you call CitiPhone.