

citicbank®

Safeguarding
your privacy.

citi®

PRIVACY AT CITIBANK

Our goal is to maintain your trust and confidence when handling personal and financial information about you.

YOU HAVE CHOICES

A Citibank relationship is a unique and rewarding experience. You have access to financial products and services availed by Citibank, its affiliates and strategic partners which are designed to help you address and achieve your financial needs and goals.

Accordingly, you can expect us to provide you with information about rewards, privileges, discounts, events, promotions, features, products and services you are entitled to, for example:

- Preferential interest rate promotions on your balances (e.g. equal payment plans, balance transfers, installment loans)
- Promotions brought to you in collaboration with insurance partners to deliver preferential plans for insurance
- Information about your Citibank card(s) product and service proposition

Please note that if you choose not to receive marketing and promotional messages, you will not receive communication like those described above.

SECURITY OF PERSONAL INFORMATION

Keeping your personal information safe is our priority. We protect this information by maintaining physical, electronic, and procedural safeguards. We train our employees in the proper handling of personal information. When we use third parties to provide services for us, we require them to protect the confidentiality of personal information they receive.

As a Citibank customer, you have the choice to be taken off our mailing lists for marketing and promotional offers. Should you choose not to receive these materials, you can call our 24-Hour CitiPhone Banking at (65) 6225 5225 or complete the Form below and mail it to:

Citibank Singapore Ltd
ATTN: CUSTOMER CORRESPONDENCE SERVICES UNIT
Robinson Road P.O. Box 330
Singapore 900630

Please check on one or more below:

I prefer not to receive marketing and promotional materials by mail

by mail by phone

by sms by email

Full name: _____

NRIC/Passport No.: _____

Signature: _____ Date: _____

Notes:

1. Please allow 30 days from the date we receive your request for it to take effect. You may still receive marketing and promotional messages for up to 30 days from the date we receive your request.
2. You will continue to receive messages (via Voice Calls/SMS/Email/Mail) of a purely administrative, servicing and non-marketing nature, such as:
 - a. A request for updated personal data;
 - b. An alert relating to your accounts, products, transactions and other banking services provided to you;
 - c. A bill payment reminder; and
 - d. A market survey or research message or a call to obtain feedback.
3. If you would like to be added back on our mailing lists, simply call our 24-Hour CitiPhone Banking at **(65) 6225 5225**.
4. Please note that this instruction only applies to you and does not apply to the joint account holder(s) if any.

