

## Special Financial Relief Programme for Residential Property Loans Form

I would like to apply for the Special Financial Relief Programme for Residential Property Loans

Full name (as per NRIC/Passport number):

Registered mobile number with Citibank:

Loan number for relief application\*:

\*If you have more than one residential property loan with the bank, please submit a separate application form for each loan.

### Option 1

Deferment of the principal portion of each monthly instalment during the deferment period (i.e. From effective month until 31 Dec 2020), while continuing to pay the monthly interest with:

- no tenure extension
- with tenure extension

### Option 2

Deferment of the full monthly instalments during the deferment period (i.e. From effective month until 31 Dec 2020) with:

- no tenure extension
- with tenure extension

If you choose to extend the loan tenure, the extension will correspond with the deferment period (i.e. From effective month until 31 Dec 2020).

By submitting the application to the bank, you:

- (a) acknowledge and agree that your application is subject to approval by Citibank and Citibank reserves the right to decline your application without giving any reason(s) or notice whatsoever;
- (b) agree that upon being notified in writing of Citibank's approval of your application, you will be deemed as having agreed to and accepted the terms and conditions relating to your application set out in Citibank's written notification unless you notify us otherwise within 3 business days of receiving our written notification. All other terms and conditions relating to your Citibank Home Loan shall remain unchanged and shall continue to be binding on you; and
- (c) acknowledge that where there are two or more borrowers in respect of your Citibank Home Loan, all declarations, agreements, acknowledgements, terms and conditions, and obligations relating to your application shall be deemed to be made by and binding on and applicable to all of the borrowers jointly and each of them severally and shall also be binding on and applicable to the borrowers' respective personal representatives, successors and/or permitted assigns jointly and severally.

If your application is approved, we will notify you in writing including providing details on the start date of the programme, information on the monthly repayment amounts during and after the deferment period, and the total interest accrued during the deferment period.

For your personal data protection, it is advisable to encrypt and password protect any confidential documents sent to us. Kindly send your password to us in a separate email. For the avoidance of doubt, any unencrypted documentation sent to us will still be used to process your application. You may follow the steps below to SecureZIP/WinZip your file.

1. Right click on your documents and select SecureZIP/WinZip
2. Select 'Add To New Archive'
3. Enter your password when the encrypt displays on screen
4. Click on 'OK' to complete encryption