



Citi PayAll – 2.5 Miles per Dollar Promotion (“Promotion”)

Terms and Conditions

Promotion Period: 01 May 2021 to 31 August 2021

1. Definitions

- a. **“Citi” or “Citibank”** means Citibank Singapore Limited.
- b. **“Eligible Card”** refers to Credit Cards issued by Citibank as below:
 - Citi ULTIMA Card
 - Citi Prestige Card
 - Citi PremierMiles Card
- c. **“Eligible Cardmember”** refers to an individual who:
 - i. Currently holds an Eligible Card as a main cardholder; and
 - ii. Has held the Eligible Card as a main cardholder during the Promotion Period;
- d. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable “Citi PayAll Service Terms and Conditions” applies, detailed copy of terms and conditions can be found [here](#). Unless otherwise defined, all capitalized terms herein bear the same meaning as in the Citi PayAll Service Terms and Conditions. Please note that in order to qualify for the Promotion, the Citi PayAll Payment Set-up Dates and Payment Charged Dates must both fall within the Promotion Period. For the avoidance of doubt, the Citi PayAll Payment Setup Date is the date on which the payment is set up and the Citi PayAll Payment Charged Date is the date where Citi charges the payment to your Eligible Card, which will be later than the date on which the payment is set up.
- e. **“Promotion Period”** refers to the period commencing on 1 May 2021 and ending on 31 August 2021 (both dates inclusive).
- f. **“Miles”** refers to Citi Miles that an Eligible Cardmember earns on his Eligible Card under the Cardmember Agreement.
- g. **“Points”, “ThankYou Points” or “TYP”** refers to the Citi ThankYou points that an Eligible Cardmember earns on his Eligible Card under the Cardmember Agreement.
- h. **“Gift” or “Bonus ThankYou Points” or “Bonus TYP” or “Bonus Miles”** refers to the additional Citi ThankYou Points or Citi Miles or one-off \$50 cash back that an Eligible Cardmember can earn upon meeting the relevant Promotion Qualifying Conditions.
- i. **“Miles”** are calculated based on a conversion rate of 2.5 ThankYou Points equals to 1 mile.
- j. For the purposes of these terms and conditions, (i) references to one gender includes all genders and (ii) references to the plural include the singular and vice versa.

2. **Promotion Mechanics (“Promotion Qualifying Conditions”)**

- a. An Eligible Citi ULTIMA Cardmember will be awarded additional 2.25 Points for every S\$1 charged via Citi PayAll to his Eligible Card within the Promotion Period. *
- b. An Eligible Citi Prestige Cardmember will be awarded additional 3 Points for every S\$1 charged via Citi PayAll to his Eligible Card within the Promotion Period.*
- c. An Eligible Citi PremierMiles Cardmember will be awarded additional 1.3 Citi Miles for every S\$1 spent on any Eligible Transaction charged to his Eligible Card within the Promotion Period.*
- d. Eligible Cardmembers who have never made any Citi PayAll transactions prior to the Promotion Period and complete a minimum of 1 Citi PayAll transaction within the Promotion Period will earn a one-off S\$50 in cash back. *

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Eligible Card	Under Existing Earn Rate		Points or Miles Earned Under this Promotion/Gift		Total Points or Miles Earned under this Promotion
	Base Points or Miles Earned	Bonus Points or Miles Earned	Base Points or Miles Earned	Bonus Points or Miles Earned	
Citi ULTIMA Card	4 Points per S\$1 charged	N/A	4 Points per S\$1 charged	2.25 Points per S\$1 charged	6.25 Points (2.5 Miles) per S\$1 charged
Citi Prestige Card	3.25 Points per S\$1 charged	N/A	3.25 Points per S\$1 charged	3 Points per S\$1 charged	6.25 Points (2.5 Miles) per S\$1 charged
Citi PremierMiles Card	1.2 Miles per S\$1 charged	N/A	1.2 Miles per S\$1 charged	1.3 Miles per S\$1 charged	2.5 Miles per S\$1 charged

- 3. The Bonus Points or Miles will be applied only in respect of and up to the **first S\$120,000 charged via PayAll across all Eligible Cards during the Promotion Period** and therefore the maximum number of Bonus Miles/Points that an Eligible Cardmember can receive under the Promotion is 156,000 Miles/360,000 Points.
- 4. Subject to clause 5 below, Bonus Points or Bonus Miles or the S\$50 cash back earned pursuant to this Promotion will be credited into the Eligible Cardmembers’ Eligible Card account within ten (10) weeks from the end of the Promotion Period.
- 5. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Gift, will not be entitled to participate in the program and receive the Gift on or after the date on which the Eligible Card is closed/suspended/terminated.

6. The S\$50 cash back amount credited under this Promotion (i) cannot be used to offset against any minimum payment due and (ii) cannot be withdrawn from the Citi Credit Card account in cash.
7. In the event that the Eligible Cardmember has made a spend to Citi PayAll on his/her Eligible Card within the Promotion Period, but has some of his/her transactions made during the Promotion Period reversed/refunded/rejected, Citibank reserves the right to forfeit/clawback, whether fully or partially, the Bonus Points or Miles or cash back earned under this Promotion.
8. The use and redemption of Citi ThankYou points is governed by the Citibank ULTIMA Cardmember's Agreement (for Citi ULTIMA Card), the Citibank Prestige Cardmember's Agreement (for Citi Prestige Card) and Citi ThankYou Rewards Program Terms and Conditions, all of which are available at www.citibank.com.sg.
9. The use and redemption of Citi Miles is governed by the Citibank PremierMiles Cardmember's Agreement (for Citi PremierMiles Card) which is available at www.citibank.com.sg.
10. Citibank has the right to debit from the Eligible Cardmember's account, even if such debiting will cause the Eligible Cardmember's account to go into a negative rewards balance, any miles already credited to such card account in respect of any refunded, cancelled or disputed Eligible Transactions or in the event that Citibank had erroneously credited these into the Eligible Cardmember's account.
11. Strictly no gaming of this promotion is allowed (for example if the transactions are not genuine transactions and conducted for the main purpose of gaining Citi ThankYou Points or Citi Miles) and Citibank's decision/determination on whether gaming of this promotion has occurred is final and binding
12. Unless otherwise stated, this Promotion is not valid in conjunction with other promotions, discounts or vouchers.
13. Citibank reserves the right to replace the Gift with one or more items of similar value at its reasonable discretion and to terminate this Promotion, add, delete or change any of these terms and conditions at any time.
14. Citibank shall not be liable in any way to any Eligible Cardmember for any loss or damage or expense arising out of or in connection with the Promotion, including without limitation, from any late or non-receipt of SMS notifications, error in computing, any breakdown or malfunction in any computer system, mobile phone or equipment.
15. Citibank's decision on all matters relating to the Promotion, including determination of whether a transaction qualifies as Qualifying Spend, will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Gift already sent at its discretion, exercised reasonably, in respect of any refunded, cancelled, disputed Eligible Transaction or where there has been a wrongful fulfilment of Gift to an Eligible Cardholder, including debiting the value of the Gift from the Eligible Card account

16. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
17. Citibank reserves the right at its discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

Dated April 2021