



Discontinuation of Processing GBP and EUR Checks

With effect from September 15, 2025 (the “Effective Date”), we will no longer be accepting or processing cheque deposits made in GBP or EUR currencies. Please use alternate funds transfer options to receive money in these currencies after the Effective Date. Depositing of cheques in other currencies will remain unaffected. Thank you for banking with Citibank.

FAQ

What are the alternative channels available for transfer to EUR/GBP account?

Several convenient payment alternatives are available, including overseas fund transfer. For depositing monies in EUR/GBP currencies, please use alternate funds transfer options available. For outward transfers, you may consider Digital overseas payment methods such as overseas funds transfer and Citibank Global Transfer, which remain available through our digital platforms – Citibank Online or Citi Mobile® App.