

Important Update: 12-Hour Cooling-Off Period (Effective 28 June 2026)

Effective from 28 June, a 12-hour cooling-off period will apply to the following activities:

- Adding New Payees –Transfers to new payees across all channels will not be allowed until the cooling-off period ends.
- Online Transfer Limit Increases – Existing transfer limits will continue to apply during the cooling-off period.

Note: Multiple limit increase requests will reset the 12-hour cooling period.