

Important Notice: Update to Citibank Online User Agreement (For Singapore Clients)

We wish to notify clients who had set up their Citibank Online Log-in Credentials before December 23, 2025 that effective 20 February 2026, we will be updating the “Payments and Transfers” section of the Citibank Online User Agreement which governs our clients’ access to our online services to, amongst others, clarify payment and transfer limits that may apply. Clients may refer to the current and updated agreements below.

Applicable to clients who set up their Citibank Online Log-in Credentials BEFORE
December 23, 2025:

Current version: Click [here](#)

Updated version with effect from 20 February 2026: Click [here](#)

Clients who had set up their Citibank Online Log-in Credentials ON or AFTER December 23, 2025 are not affected by the update and may click [here](#) for the version of the Citibank Online User Agreement applicable to them.