



Citi PayAll - Citi Spend and Get up to \$250 CapitaVouchers Promotion (“Promotion”)

Terms and Conditions

Promotion Period: 20th August 2020 to 30th November 2020

1. Definitions

- a. **“Citi” or “Citibank”** means Citibank Singapore Limited.
- b. **“CapitaLand”** means CapitaLand Limited.
- c. **“Eligible Card”** refers to Credit Cards issued by Citibank as below:
 - Citi ULTIMA Card
 - Citi Prestige Card
 - Citi PremierMiles Card
 - Citi Rewards Card
 - Citi Lazada Card
 - Citi Cash Back Card
 - Citi Cash Back+ Card
- d. **“Eligible Cardmember”** refers to a main cardholder of an Eligible Card.
- e. **“Citi PayAll”** refers to the Citi PayAll Service and its applicable “Citi PayAll Service Terms and Conditions” applies, detailed copy of terms and conditions can be found [here](#).
- f. **“Qualifying Spend”** means a scheduled payment (excluding any Citi PayAll service fee) via Citi PayAll on the Eligible Card for the purpose of paying rent, education expenses, tax (excluding Citi PremierMiles Card*), electricity bills, condominium management fees, insurance, membership, payment for goods and services, donation or charity payment, parking, storage, utilities and transport fee only with an Eligible Card during the Promotion Period.
***Exclusion:** Payment on any Citi PremierMiles Card made via Citi PayAll for the purpose of Tax payment to the Inland Revenue Authority of Singapore (“IRAS”) up to 31st August is excluded from qualifying spend.
- g. **“Promotion Period”** refers to the period commencing on 20th August 2020 and ending on 30th November 2020 (both dates inclusive). The Citi PayAll Payment Set-up Date and Payment Charged Date must both fall within the Promotion Period in order to qualify as Eligible Transaction. For the avoidance of doubt, the Citi PayAll Payment Setup Date is the date on which the payment is set up and the Citi PayAll Payment Charged Date is the date where Citi charges the payment to your Eligible Card which will be later than the date on which the payment is set up.
- h. **“Gift”** refers to the CapitaVouchers that will be mailed to Eligible Customers. The CapitaVouchers may only be used at CapitaLand Managed Malls. If the purchase when using the voucher is less than the voucher value, no refunds of the unutilized portion of the voucher will be refunded to the Eligible Cardmember. Likewise, if the purchase when using the code is above the voucher value, the cost of the purchase in excess of the voucher value will be borne by the Eligible Cardmember. The use of CapitaVouchers are subject to the expiry date as well as terms and conditions set out by CapitaLand.

2. Campaign Mechanics (“Promotion Qualifying Conditions”)

No enrollment is required.

Tier A – \$250 CapitaLand Vouchers

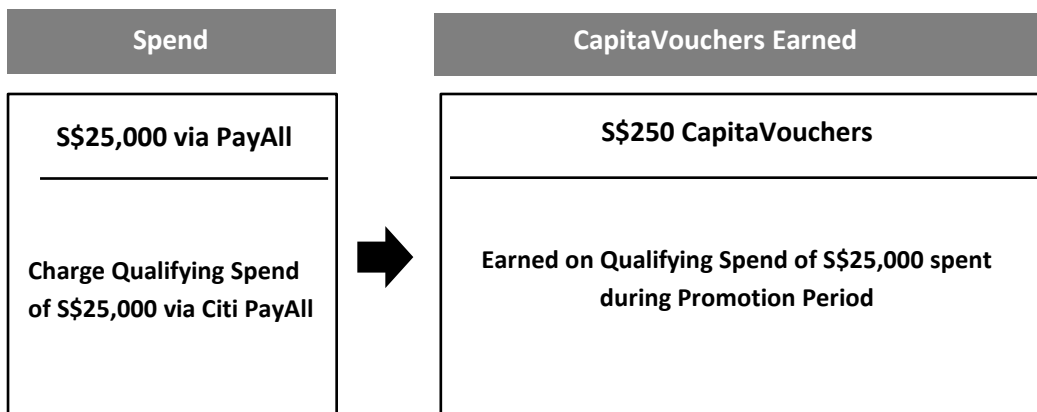


FIGURE 1: Mechanics for Tier A- S\$250 CapitaVouchers

Eligibility for S\$250 CapitaVouchers: An Eligible Cardmember who charges at least S\$25,000 in Qualifying Spend to his Eligible Card during the Promotion Period will receive S\$250 worth of CapitaVouchers. The S\$250 worth of CapitaVouchers will be in the form of 5 CapitaVouchers of \$50 each.

Tier B – S\$75 CapitaLand Vouchers

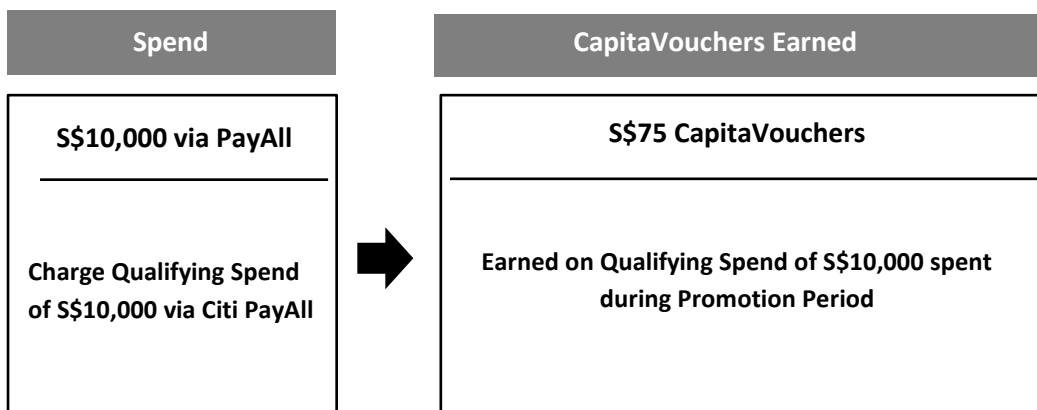


FIGURE 2: Mechanics for Tier B- S\$75 CapitaVouchers

Eligibility for S\$75 CapitaVouchers: An Eligible Cardmember who charges at least S\$10,000 but less than S\$25,000 in Qualifying Spend to his Eligible Card during the Promotion Period will receive S\$75

worth of CapitaVouchers. The S\$75 worth of CapitaVouchers will be in the form of 1 CapitaVoucher of \$50 and 5 CapitaVouchers of \$5 each.

Tier C – S\$25 CapitaLand Vouchers

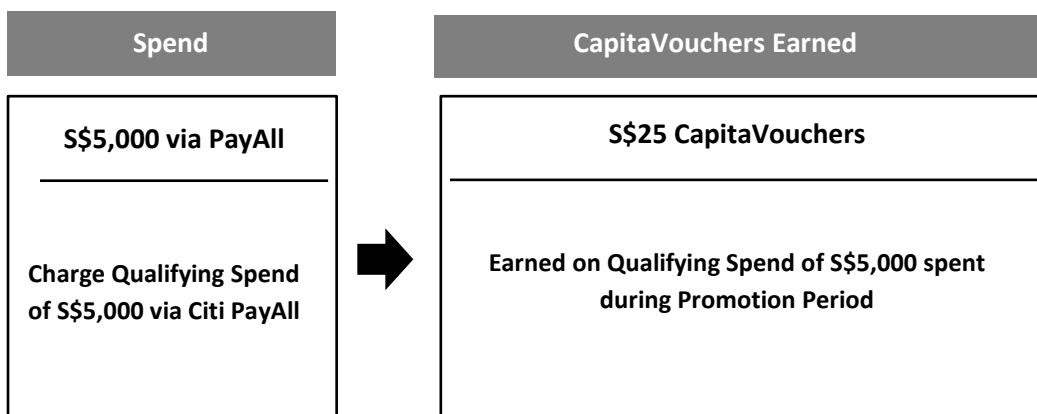


FIGURE 3: Mechanics for Tier C- S\$25 CapitaVouchers

Eligibility for S\$25 CapitaVouchers: An Eligible Cardmember who charges at least S\$5,000 but less than S\$10,000 in Qualifying Spend to his Eligible Card during the Promotion Period will receive S\$25 worth of CapitaVouchers. The S\$25 worth of CapitaVouchers will be in the form of 2 CapitaVouchers of \$10 each and 1 CapitaVoucher of \$5.

3. Qualifying Spend will be determined by its transaction date based on Singapore Timing (UTC+08:00) and Citibank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.
4. An Eligible Cardmember will only be entitled to receive **ONE** Gift (i.e. either the S\$250 or the S\$75 or the \$25 Capita Vouchers) if he/she fulfils the relevant Qualifying Spend, depending on the Tier, during the Promotion Period.
5. An Eligible Cardmember who meets the conditions set out above, will receive a letter containing the Gift which will be mailed to their primary address registered with the bank, within twelve (12) weeks from the end of the Promotion Period.
6. An Eligible Cardmember whose Eligible Card is closed/terminated and/or suspended (whether closed/terminated/suspended by the Eligible Cardmember or Citibank or for any reason whatsoever) during the Promotion Period or before the fulfilment of the Gift, will not be entitled to participate in the program and receive the Gift on or after the date on which the Eligible Card is closed/suspended/terminated.

7. The Gift is non-exchangeable and not redeemable for cash.
8. This Promotion is not valid in conjunction with other promotions, discounts or vouchers.
9. Citibank reserves the right to replace the Gift with one or more items of similar value at its reasonable discretion and to terminate this Promotion, add, delete or change any of these terms and conditions at any time.
10. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties. Notwithstanding anything herein, Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
11. Unless otherwise stated, vouchers or other promotional discounts are not valid in conjunction with other tactical promotions or discounts.
12. The use of the Gift may be subject to additional terms and conditions imposed by CapitaLand.
13. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
14. Citibank's decision on all matters relating to the Promotion, including determination of whether a transaction is an Eligible Transaction, will be at its discretion and will be final. Accordingly, Citibank reserves the right to reverse or cancel any Gift already sent at its discretion, exercised reasonably, in respect of any refunded, cancelled, disputed Eligible Transaction or where there has been a wrongful fulfilment of Gift to an Eligible Cardholder, including debiting the value of the Gift from the Eligible Card account
15. In the event of any inconsistency between these terms and conditions and any advertising, promotional, publicity and other materials relating to or in connection with the Promotion, these terms and conditions shall prevail.
16. Citibank reserves the right at its discretion to terminate or amend the Promotion or vary, delete or add to any of these terms and conditions from time to time.

Dated 14th August 2020