



**Terms and Conditions**  
**Citi EZ-Pay S\$20 Shell eCoupon Promotion**

1. "Promotion" refers to 'Citi EZ-Pay S\$20 Shell eCoupon Promotion'.
2. This Promotion commences on 5 February 2018 and ends on 31 March 2018, both days inclusive ("Promotion Period").
3. The Promotion is open to all Citi Credit Card cardmembers who:
  - a. have signed up for EZ-Pay whether before or during the Promotion Period; and
  - b. have not paid any ERP charges through EZ-Pay ("ERP Transactions") before the Promotion Period. ("Eligible Cardholders")
4. First 1,000 Eligible Cardholders who charge one (1) ERP transaction to the Eligible Cardholder's Citi Credit Card during the Promotion Period will qualify to receive one (1) S\$20 Shell eCoupon ("Ecoupon"). Ecoupon will be uploaded to Eligible Cardholder's Citi Credit Card account within six (6) weeks from the end of the Promotion Period.

The Ecoupon must be redeemed at any Shell station with a minimum nett spend of S\$40, on Shell fuels (after any prevailing Shell site discount, Shell Escape discount, Citi Credit discount and Citi Rewards redemption), by 31 December 2018. An Eligible Cardholder whose Citi Credit Card account is closed and/or suspended (whether closed by the cardholder or Citibank or for any reason whatsoever) before the Ecoupon is uploaded will not be entitled to receive any Ecoupon.
5. Citibank assumes no responsibility for any incomplete, lost, late, damaged, illegible or misdirected communication (SMS or otherwise), for technical hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled, or delayed electronic transmission.
6. Notwithstanding anything herein, Citibank, EZ-Link and Shell shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services that are not provided by them.
7. In the event of any inconsistency between any marketing material and these terms and conditions, these terms and conditions shall prevail insofar as it relates to the Promotion.
8. Citibank's decision on all matters relating to the Promotion will be at its absolute discretion and will be final and binding on all participants.
9. Citibank reserves the right at its absolute discretion to terminate or vary the terms of the Promotion from time to time without having to give any prior notice.
10. "Citibank" means Citibank Singapore Limited.